

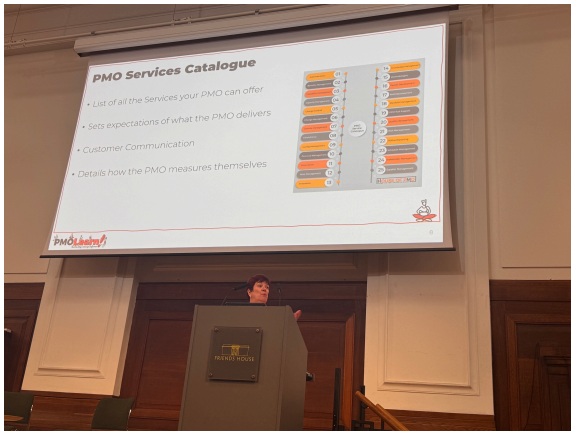
PMO service strategy  
 PMO service catalogue  
 PMO operations handbook

the best practice

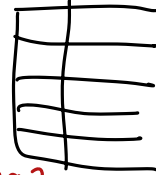
PMO SERVICE CATALOGUE  
 About 1/4 have a service catalogue!



Sarah Hazeldine



service catalogue . eg:  
 → will / does include the service catalogue template



What if I'm not a service-based PMO?

Understanding the difference :



Consistency, clarity, transparency, efficiency

Support PMO - provides support based on what they have available  
 Service PMO - offer services, for people to pick.

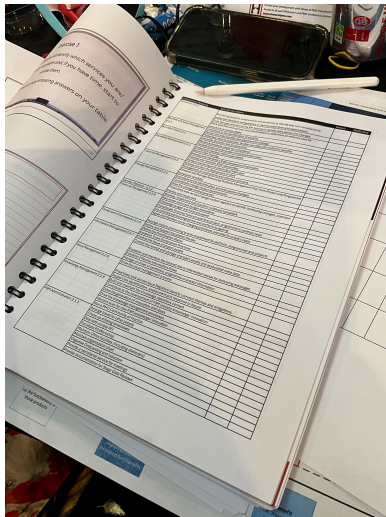
Current project - to become more aligned to the PMO competency framework

DETERMINE WHICH SERVICES ARE NEEDED.



PROCURMENT techniques are handy here

EXERCISE  
 Individual vs team exercise.



Creating the service descriptions : CONSIDERATIONS.

- the owner
- agreed process in place? or new / needs creating?
- how much tailoring needed? allowed for a specific project / programme
- are stakeholders in agreement with their role?
- any considerations on charging.

WORKING THROUGH A SERVICE - and tailoring  
 And ultimately - how to measure the P3 Register service

AI Overview

A good risk statement clearly communicates the nature, cause, and impact of a potential risk. The most common format is "If [cause] happens, then [event] could occur, resulting in [impact]". This structure helps stakeholders understand the potential threat and its consequences.

Here's a breakdown of the key components:

- **Cause:** What is the underlying reason or condition that could lead to the risk?
- **Event:** The specific situation or occurrence that could happen, potentially affecting the project or business.
- **Impact:** The consequences or effects if the event occurs, including potential financial, reputational, or other losses.

point made by Chris.

