

Benefit ID #	Benefit Title	Benefit Description	Benefit / Disbenefit	Benefit Category	Business Change Manager (BCM)/ Business Lead	Benefit Owner	Benefit Recipient	Measure (who, what, when, and how)	Baseline Start Value	Date Baseline Taken	Benefit Target Value	Forecast Value	Value of Net Impact	Realisation Start Date	Realisation End Date	Assumptions	Dependencies (incl. people change readiness)	Strategic Objective supported	Frequency benefits will be reviewed and date of next review	Supporting evidence (add links to any relevant additional information)
B001	Service Risk Reduction	By implementing new controls, such as regular patching and asset inventory, we will mitigate our highest service risks service risks bringing them 'within appetite'.	Benefit	Resilience	Joan Smith	Oscar Brown	Service Owner	Risk score, advised by risk manager 3 months after transition	12	Nov-23	All Risk scores to sit below 10	8	N/A	Q2 2024	Q2 2024		All Service Analysts are trained in the patching regime and included in the patching rota.	Every Service User	Quarterly Q2 2025	None
B002	Increased productivity	The introduction of a centralised reporting hub and associated process change will enable the finance services team to reduce time spent generating reports by 60%.	Benefit	Process Improvement	Joan Smith	John Jones	Finance services team	Duration of time generating report X1792 p/m taken from Finance Service Team timesheets, measured monthly	180 hours	Oct-23	15% productivity gains across all service teams	120 hours	N/A	Q1 2025	Q3 2025	All Finance Service team members account accurately for the reporting time on their timesheets.		Top 25 Employer	Monthly, Sep 2025 (User workshop planned)	Link to process list
B003	Increased Support costs	Additional supplier contracts to support new system will be required.	Disbenefit	Cost Efficiency	Joan Smith	Iain Kingston	Service Owner	Ecost of contract, at transition compared to existing contract, as advised by the Service Owner	250,000	Apr-23	disbenefit £750000	£400,000	£150,000	Q1 2024	Q1 2024	Revised contract will be negotiated to be cheaper than original quote.		Every Service User	Annual Q2 2026	Link to email quotation from supplier