PMO Conference

London

2024

HOUSE OF PMO

HOME TO PMO PROFESSIONALS

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HOUSE OF PMO™
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The Essentials for PMO Practitioners, four levels of certifications which focus on the core roles within PMO.

Designed to focus on the core competences required in each role.

Welcome to the PMO Conference 2024

Welcome to the PMO Conference 2024 in London, this is the ninth conference from the House of PMO team.

Looking back to the agenda when we first started in 2015, the themes were portfolio management, change, value, strategic alignment and Agile with a smattering of people focused sessions. All of which are still highly relevant to a PMO professional's working life. Today we continue to build on these themes and bring together practical insights from practitioners and educators on newer themes such as data analytics, hybrid methods and AI.

The PMO Conference has always been a place for PMO professionals to come together, to not only listen to the sessions but also chat to others, whether that's in the lunch queue or during break times. We often underestimate how useful networking can be, not just to make connections, but to also feel part of a profession, a tribe. Make sure you say hello to a few people today, you never know where that hello will lead you to.

We also encourage you to download and use the App throughout the conference - great for networking and for commenting and sharing your thoughts and seeing what others are thinking too.

You'll see that we have a vibrant exhibition throughout the conference, remember, these expo stands are packed with experts in their fields so don't be afraid to ask them a tricky question or two!

Finally, we hope you have a great day, probably exhausted at the end of it, but in a good way!

Download on the App Store

GET IT ON Google Play

The House of PMO Team

Wifi: convene
Password: stayconnected

Exhibition Floor Plan

1 Tempus Resource by ProSymmetry

2 OnePlan

3 CPS

4 KEYEDIN a Sciforma company

5 Planisware

6 QDC

7 edison365

8 proggio

9 BestOutcome

10 APM

11 PROGRAM FRAMEWORK

12 transparent choice

14 PMO Learning

15 ninth wave smart core

16 The Everyday Project Manager

17 HOT PMO

18 tso shop a Williams Lea company

19 clayverest

20 Projecting Success

Headline

Gold

Platinum

Silver

The PMO Conference London 2024 // Agenda at a Glance

8:00 - 9:00	**Registration and Breakfast**			
9:00 - 10:00	**Opening Keynote** Not Another Organisational Transformation – Going Exponential, from PMO to CEO and Beyond! **Mary-Beth Hosking** TD			
10:10 - 10:50	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 1	Project Controls Versus PMO **Eileen Roden** R	Powering Strategic Goals, from the Bottom Up **Charles Heseltine and Jamie Johnston** SS	The PMO Future is Now – Utilising AI in the PMO with Microsoft Copilot AI **Chris Edwards** SS	From Deadlines to Punchlines: My Dual Life as a PMO and Stand-Up Comedian **Tony Dunn** TD
10:50 - 11:20	**Morning Coffee**			
11:20 - 12:10	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 2	Preserving the Past, Projecting the Future: PMO Excellence at the National Trust **Mike Hudson** CS	The New Microsoft Planner: Exec Briefing **Gero Renker** SS	From PMO Leader to Mentor **Laverne Bennett** TD	Project Portfolio Management – an Ongoing Journey to Maturity **Kristiane Kronsbein** GP
12:10 - 13:10	**Lunch**			
13:10 - 14:00	**Keynote** The Fourth Plinth **John McIntyre, Eileen Roden, Hans Arnbjerg and You!** TD			
14:10 - 14:55	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 3	The Inner Work of PMO Professionals **Susanne Madsen** TD	From Vision to Value: The PMO's Role in Driving CGI's Success **Annette Fairweather** CS	The Value of Effective Resource Capacity Planning **Lloyd Norman** SS	Navigating Organisational Recovery – Using the Trust PMO **Dr. Noel Burkett** CS
14:55 - 15:25	**Afternoon Coffee**			
15:25 - 16:15	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 4	The Start of the PMO Journey in Project Data Analytics **David Belshaw and Craig Bennett** CS	Hybrid Project Management: How to Adapt your PMO and Improve Project Success Rates **Christina Sejr Pedersen** GP	How Embracing Business Transformation enables Project Organizations to Deliver Greatness **Ivan Lloyd** SS	Continuous Improvement in a VUCA Organisation **Emily Hislop** GP
16:15 - 17:00	**Closing Keynote** Success: what lies behind the mask? Understanding and Overcoming Imposter Syndrome **Kate Atkin** TD			
17:00 - 17:05	**Closing Words** Lindsay Scott and Eileen Roden **House of PMO**			

CS Case Study R Research GP Good Practice TD Thinking Differently SS Sponsored Session

The PMO Conference London 2024 // Morning Agenda

8:00 - 9:00	**Registration and Breakfast**			
9:00 - 10:00	**Opening Keynote** **Enterprise** Not Another Organisational Transformation – Going Exponential, from PMO to CEO and Beyond! TD **Mary-Beth Hosking** Embarking on a journey through the intricacies of PMO and navigating the challenges of yet another organisational digital transformation, Mary-Beth Hosking found herself compelled to instigate a meaningful change. Collaborating with her writing partner, Ady Kalra, they conceived pivotal concepts for the 10XGeneration state, encapsulated in their new book, "Not Another Digital Transformation." Immerse yourself in a refreshing perspective and discover how the PMO can be a catalyst and lynchpin for ushering in a new era of organisational change. Join Mary-Beth as she guides you through the transition from PMO to CEO, sharing valuable insights gleaned from her experiences. Explore the lessons learned along this transformative journey and uncover the significance of cultivating key relationships with business stakeholders, setting yourself apart in the dynamic landscape of organisational evolution.			
10:10 - 10:50	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 1	Project Controls Versus PMO R **Eileen Roden** In this session, Eileen Roden launches the latest Inside PMO Report from the House of PMO. Given their critical roles in successful project management and their distinct responsibilities, the report investigates the changing dynamics between these functions. Recent developments have brought to light new challenges and opportunities, impacting not only the functions themselves but also the organisations they support. Key insights and conclusions from the 'Project Controls Versus PMO' Inside PMO Report will be presented including understanding what each functions provides, the outcomes and benefits to the organisation and the longer-term future of both functions. The session will also dig deeper into the generalist and specialist nature of PMO and the career path it provides.	Powering Strategic Goals, from the Bottom Up **Charles Heseltine and Jamie Johnston** SS Network Rail invites PMO specialists on an exciting journey from project chaos to streamlined success. We start by highlighting the messy reality of disjointed local projects, then unveil how a tailored Project Portfolio Management (PPM) solution changed the game. By ensuring every project aligns with big-picture goals right from the start, we've transformed our approach. We share practical insights along the way, showing how a culture of collaboration and alignment makes all the difference.	The PMO Future is Now – Utilising AI in the PMO with Microsoft Copilot AI **Chris Edwards** SS In recent years, Artificial Intelligence (AI) has been a buzzword which will transform our day-to-day work processes. But what specific tools are there for you as a PMO professional, and how can they support you in your role? Join Chris Edwards, Head of Product Development, for an insightful session where he will explore Copilot, Microsoft's cutting-edge AI technology, and its potential to bolster your organisation's PPM and PMO capabilities. Chris will highlight how Copilot can assist both your PMO and PPM users, including project and programme managers, by providing intelligent recommendations, valuable insights, and ultimately improving the quality of your data and decision-making.	From Deadlines to Punchlines: My Dual Life as a PMO and Stand-Up Comedian TD **Tony Dunn** Mixing days in PMO with nights in comedy clubs is not a conventional choice. Both can be rewarding and extremely challenging. In this talk, Tony explains how working in PMO informed his comedy, and how he was able to take lessons from comedy into the office. He will cover the most challenging PMO's he ever worked in; the stakeholders that drove him mad; the work he is most proud of and the PPM tools that have brought him close to defenestrating his monitor.
10:50 - 11:20	**Morning Coffee**			
11:20 - 12:10	**Enterprise**	**Interact**	**Synergy**	**Engage**
Session 2	Preserving the Past, Projecting the Future: PMO Excellence at the National Trust CS **Mike Hudson** In this session, we gain insights into the transformative journey of the National Trust. Faced with unprecedented challenges during the pandemic, including a dramatic reduction in staff and a halt in portfolio delivery, the NT not only rebounded but soared to achieve a monumental +140% increase in portfolio delivery to £285m within just two years. This session will explore the pivotal role of the Centre of Excellence and PMO in driving the strategic transformation and operational excellence within the NT, from spearheading training and development initiatives to instituting rigorous project assurance and performance management processes.	The New Microsoft Planner: Exec Briefing **Gero Renker** SS Microsoft have recently announced the new Planner, with the promise that it will merge the simplicity of Microsoft To Do, the collaboration of Microsoft Planner, and the power of Microsoft Project for the web, with added Copilot AI. If your organisation uses Microsoft 365, then this session will give you the definitive round-up of this significant innovation. We will cover everything you need to know, running through key features and AI capabilities, extensibility, licensing, strategic impact and what to do next to turn all this into business value. We will also answer your questions re impact on legacy Microsoft Project Online and Project desktop. Why should you join this session? It aims to equip you as the PMO to lead and advise on the adoption of Microsoft Planner in your organisation.	From PMO Leader to Mentor **Laverne Bennett** TD It is one thing to lead a PMO but quite another to be a mentor providing appropriate assistance to a mentee so that your professional wisdom and logic in a project management environment will enable them to achieve their best. Using personal and professional anecdotes as well as approaches in her book "Your Project Mentor", Laverne explores mentoring: the skills needed to be effective; the value mentoring provides; and next step avenues for your exploration.	Project Portfolio Management – an Ongoing Journey to Maturity GP **Kristiane Kronsbein** In every industry, sector, and organisation, the perpetual challenge of managing limited resources against an ever-expanding list of tasks is a universal reality. At the University of Sussex, this dynamic is no exception. Join Kristiane Kronsbein, Assistant Director, Programme & Project Delivery at the University of Sussex and learn about the strategies employed to confront this challenge head-on. Through the phased implementation of a Project Portfolio Management methodology, Kristiane shares the approach taken, highlighting the milestones achieved and the invaluable lessons learned along the way. From unexpected curveballs to unforeseen hurdles, Kristiane will share firsthand accounts and insights into the real-world application of project portfolio management principles

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The PMO Conference London 2024 // Afternoon Agenda

13:10 - 14:00

Keynote The Fourth Plinth

John McIntyre, Eileen Roden, Hans Arnbjerg and You! TD

We've been inspired by London and specifically Trafalgar Square's Fourth Plinth. In this session, the audience has the chance to take part in a panel session with a twist. We've all got specific questions that we would love to gain insights on and anyone will be able to ask a question through the conference app.

Welcoming three PMO experts to the stage they'll take up their positions at three of the plinths. The fourth empty one? That is waiting for you, the audience, to join in and provide their own insights too. Expect lots of action, debate, a little bit of chaos and brilliant insights.

14:10 - 14:55 — Session 3

Enterprise

The Inner Work of PMO Professionals

Susanne Madsen TD

Whereas competence, knowledge, and skills are normally the focus of professional development in PMO, it's often the overlooked behavioural component that can make the biggest difference to a PMO professional's daily work.

Using the behaviours outlined in the PMO Competency Framework as a starting point, this experiential session gives us the opportunity to explore how we can work with our inner world of thoughts, beliefs and emotions to enhance our effectiveness and resilience.

Through interactive activities and real-world scenarios, we will do a deep dive into the most emotionally challenging situations of a PMO professional and discuss how to best navigate them.

The tools provided can help us "be open to challenge", "act assertively" and "be resilient" – behaviours from the Competency Framework that can sometimes be hard to embody in light of organisational complexities and challenging interpersonal dynamics.

Interact

From Vision to Value: The PMO's Role in Driving CGI's Success

Annette Fairweather CS

In this session, we'll look at the multifaceted roles of PMOs within the business and how they extend their expertise to their clients. Breaking it down into three key areas, the session looks at:

- Portfolio/Divisional PMOs
- Client-facing/Dedicated PMOs
- Consultancy PMOs:

With plenty of success stories and challenges along the way, Annette share real-world examples faced by CGI's PMOs in each area – what works and what doesn't. With a passion for PMO, Annette also shares her personal insights into what makes a great PMO within the consultancy and professional services sector.

Synergy

The Value of Effective Resource Capacity Planning

Lloyd Norman SS

Effective resource capacity planning benefits all levels of enterprise strategy execution. Yet, many organizations do not realistically identify skills gaps and delivery constraints until after portfolio roadmap prioritization and funding discussions have occurred.

This presentation will show the value proposition for continuously integrating resource capacity planning into all aspects of portfolio planning and delivery regardless of delivery methodology.

Engage

Navigating Organisational Recovery – Using the Trust PMO

Dr. Noel Burkett CS

Explore the journey of an NHS Foundation Trust as it faced the challenges of being placed in special measures due to financial, workforce, and operational issues, threatening the sustainability of the organisation. Discover the pivotal role played by the Trust PMO in driving a comprehensive programme aimed at ensuring successful delivery and steering the organisation towards recovery.

This session offers a unique perspective on the intricate task of establishing a PMO from the ground up within an NHS organisation that previously lacked such a framework. With no existing PMO, processes, tools, or personnel trained in PPM, the Trust had to embark on the ambitious venture of simultaneously building a PMO and developing a robust recovery support programme.

Join the session as Director and PMO leader, Dr Noel Burkett unravels the challenges faced, lessons learned, and successes achieved during this transformative journey.

14:55 - 15:25

Afternoon Coffee

15:25 - 16:15 — Session 4

Enterprise

The Start of the PMO Journey in Project Data Analytics

David Belshaw and Craig Bennett CS

Join us for an enlightening session with David Belshaw, as he delves into the transformative journey of the PMO at Rolls Royce. David will share his experience and insights on how the PMO has embarked on integrating project data analytics to enhance their project management capabilities and drive better outcomes.

David will explain how his team identified the gaps and challenges in their current practices, and how they are developing capability among their staff. The session focuses on the initial steps to take to start using project data analytics in your PMO.

Discover firsthand how the PMO has harnessed the power of digital artifacts and streamlined workflows to optimise their utilisation of project data, leading to tangible enhancements in their processes.

Interact

Hybrid Project Management: How to Adapt your PMO and Improve Project Success Rates

Christina Sejr Pedersen GP

A hybrid approach to project management is the "new black" in the project management community. Project managers who use a more bespoke, "fit-for-purpose" mix of different methodologies present both a challenge but also an opportunity to the PMO. One such hybrid approach is the Half Double methodology, which is a simple, adaptable methodology out of Denmark showing superior project results.

Synergy

How Embracing Business Transformation enables Project Organizations to Deliver Greatness

Ivan Lloyd SS

The role of the PMO is evolving. As businesses look to move faster, make the right choices, and be disruptive, it is PMOs that are well-positioned to facilitate true transformation.

Delivering business change means getting to the heart of strategy, having visibility over all innovation, project, and portfolio efforts, delivering the right projects, and ensuring benefits are realized.

In this speaking session, Ivan will help you understand the key stages of end-to-end business transformation, how to demonstrate value through delivering on your company's core objectives, and the role PMOs should play in championing change.

Engage

Continuous Improvement in a VUCA organisation

Emily Hislop GP

In this session, we delve into the role of the PMO in driving Continuous Improvement within P3M (Project, Programme, and Portfolio Management) delivery organisations, particularly in a VUCA environment. It will explore how the PMO can champion and orchestrate change initiatives that adapt to volatile, uncertain, complex, and ambiguous conditions, ensuring that projects not only align with strategic goals but also embrace adaptive and iterative improvements.

The session highlights practical tools and techniques that have proven effective and discusses the optimal timing for implementing these changes to maximise impact. Attendees will gain a clear understanding of how a proactive PMO can serve as a catalyst for improvements and organisational resilience.

16:15 - 17:00

Closing Keynote Success: what lies behind the mask? Understanding and Overcoming Imposter Syndrome

Kate Atkin TD

Do you experience a nagging doubt that you could be 'found out' or put perhaps you put your success down to luck or timing? Have you ever noticed a need to be perfect and avoid making mistakes because they 'prove' you are not up to the job?
Success comes with its own trials. Many high achievers feel they've fooled the outside world and if only others could see behind the 'mask'. They have an internal voice asking "did they really mean to promote me?", "am I really good enough?", "what if they find me out?"... and it can be really stressful! This is despite the objective evidence showing they are good at their job, and may be 'imposter chatter'. The irony is that the real frauds don't tend to experience these thoughts at all. This closing keynote will provide you with some key strategies on how to spot the imposter chatter, overcome it (or at least dimmish it) and support others who may experience it.

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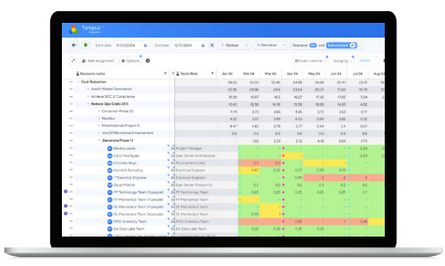
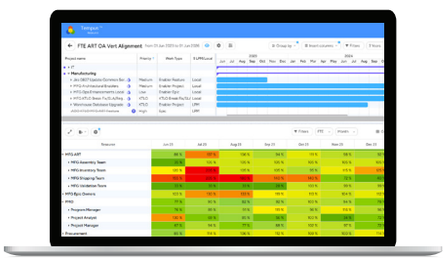


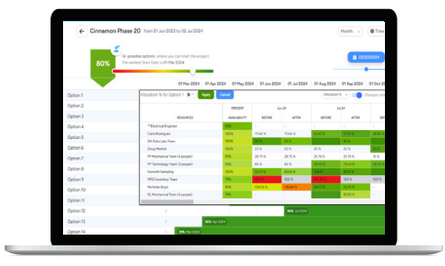
Consolidated Resource Capacity Planning & Alignment

Easily Align Resources & Delivery Across All Work. Replace Excel-based Planning



"What If" Scenario Models

Optimize Portfolio Flow While Mitigating Delivery, Financial, and Talent Risks



Identify Best Times to Start Epics or Projects

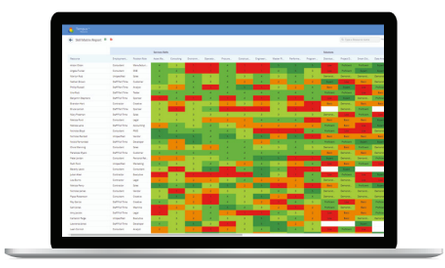
AI Can Recommend Start Dates Based on Resource Availability

Program & Portfolio Reporting & Analytics

Show What Can Be Delivered With Existing Resources and Budget

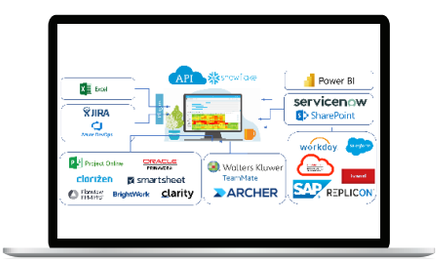
Strategic Roadmapping

Visible Status & Dependencies Across all Epics, Projects, and Ops Work



Skills & Skills Gap Management

Visualize Skills Gaps Early Across All Planned Work



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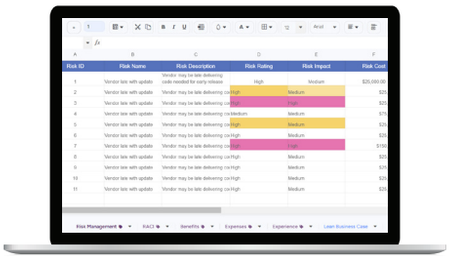
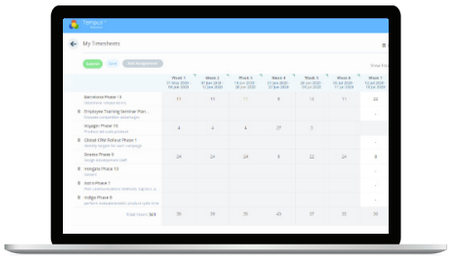


Document Management

Templates for Business Case, Risk Register, Etc.
Organize & Store External Artifacts for Audit



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Configured to Your Practices and Approval Processes
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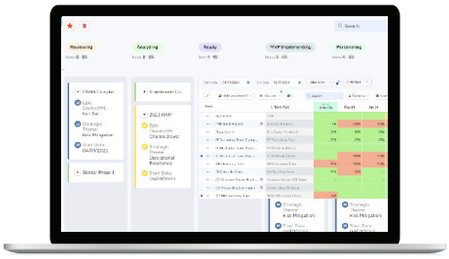
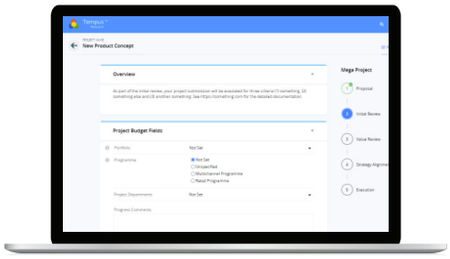


Scaled Agile Capacity Planning

Capacity Informs All SAFe/Agile Planning Events
Coordinate Delivery Across Portfolio, ART, Product Roadmaps



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*Gartner, "Magic Quadrant for Adaptive Project Management and Reporting", 05 September 2023

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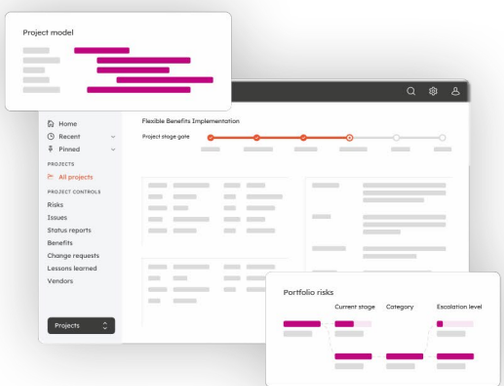

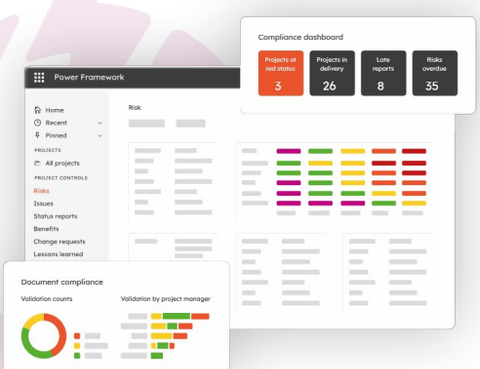

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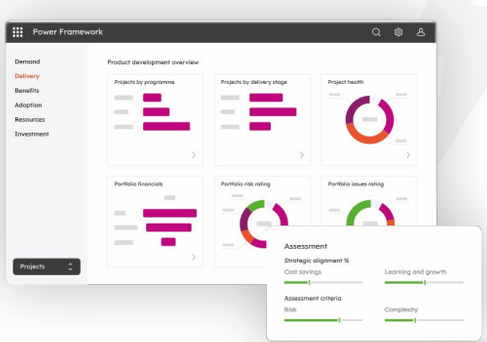

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11:20am - Room:"Interact"

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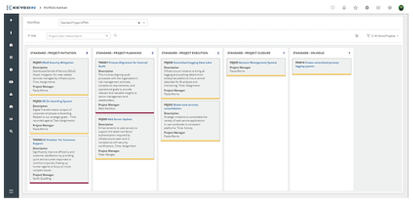

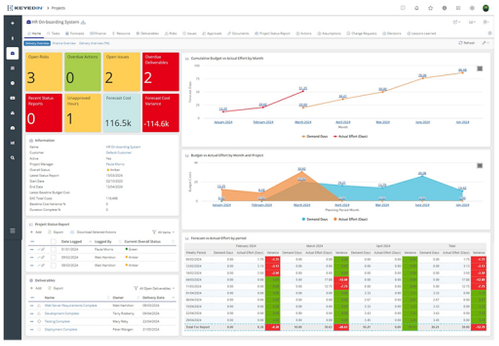

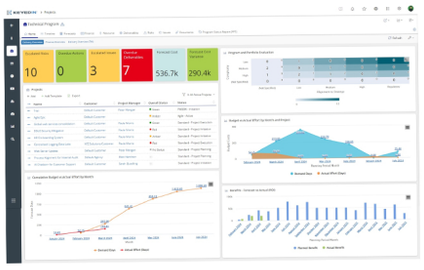

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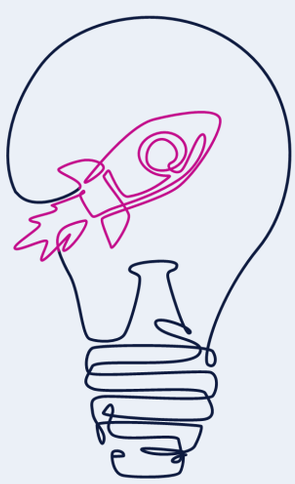

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- Bring visibility to teams
- Provide decision support
- Implement best practices

Wondering how to determine the **right PMO structure** for your business? Download our e-book!

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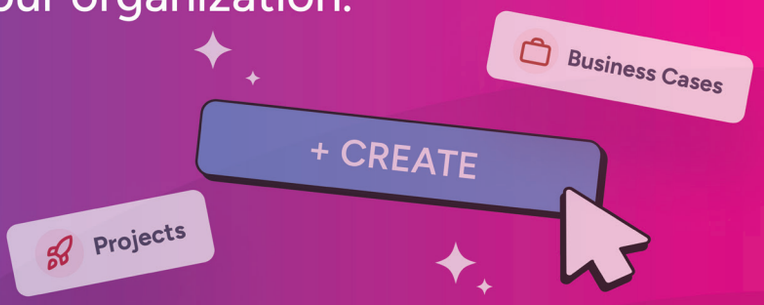

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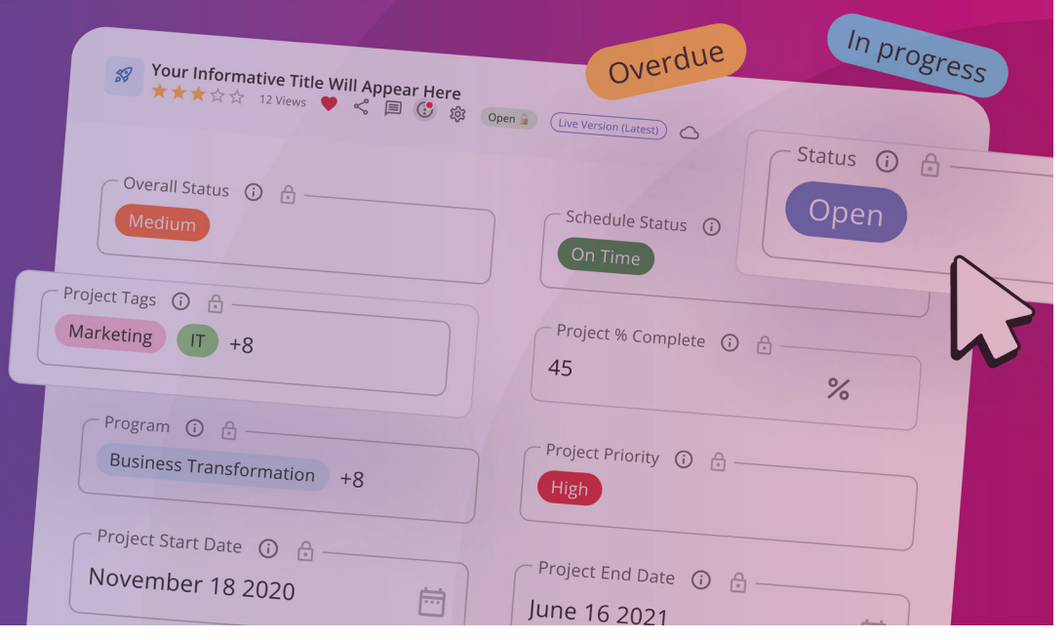

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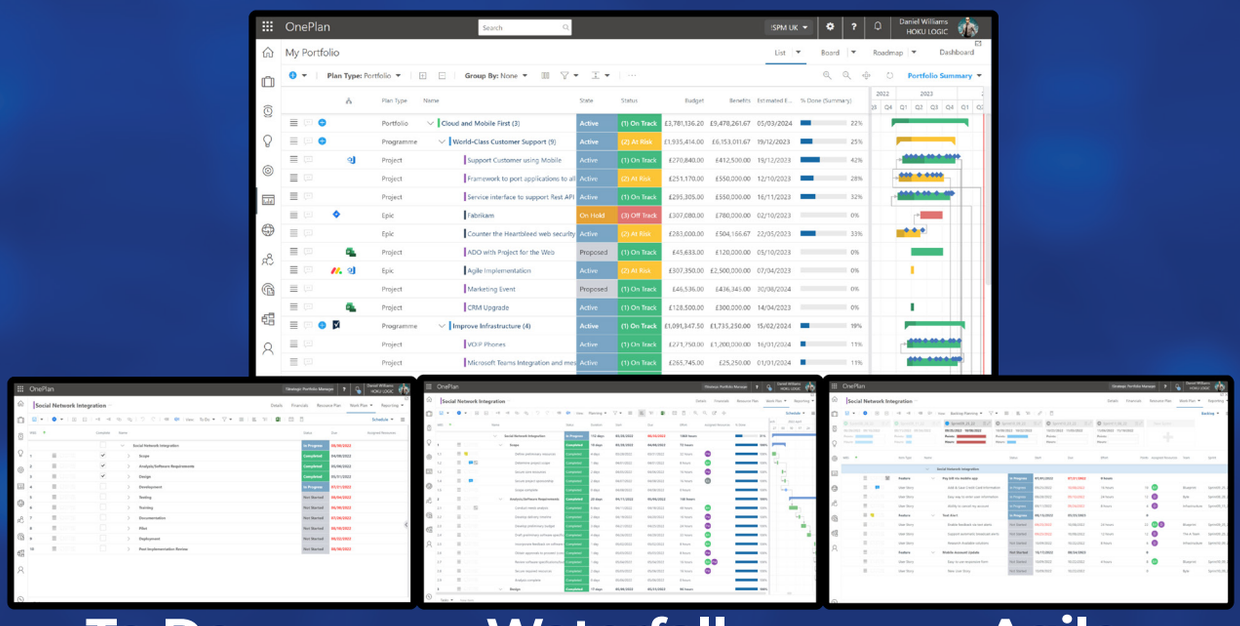

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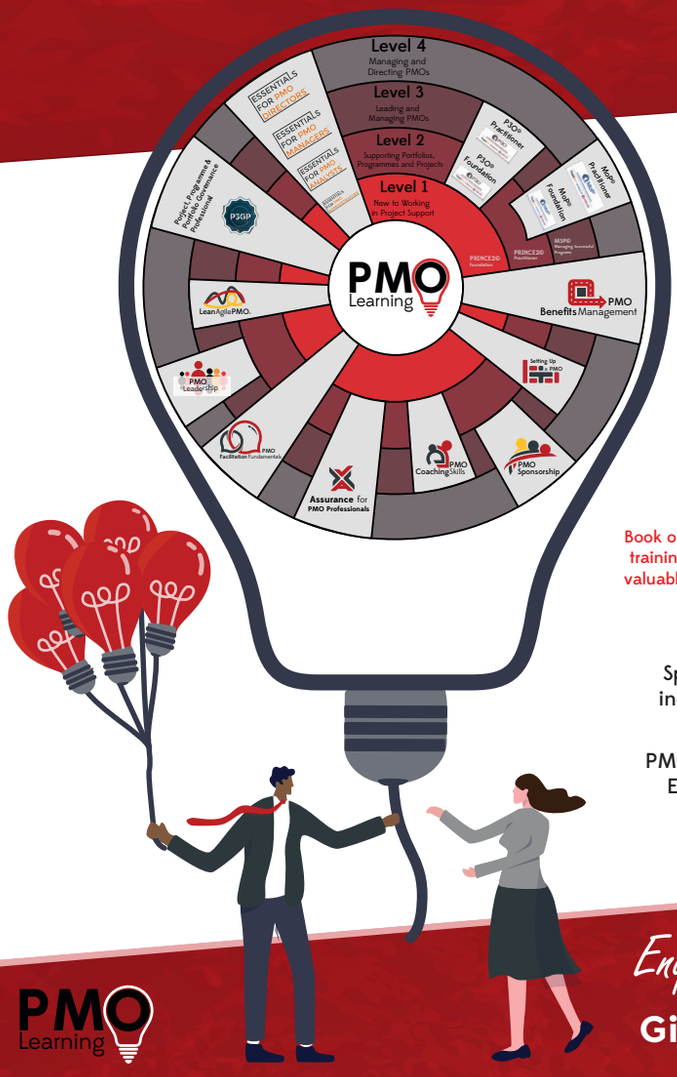

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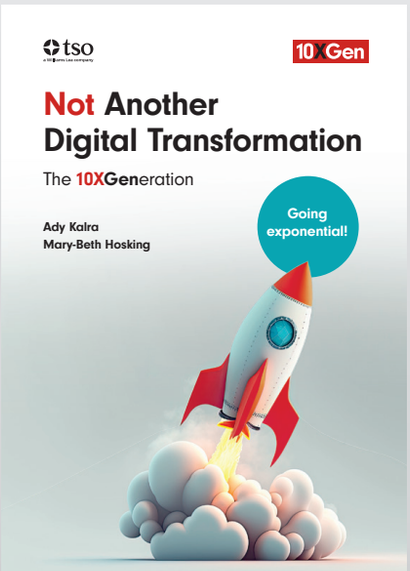

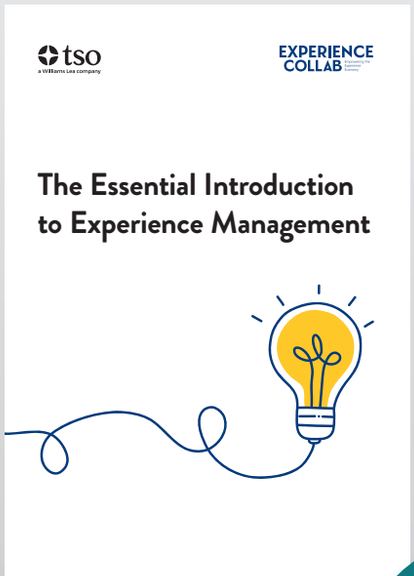

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