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HOME TO PMO PROFESSIONALS

PMO
Conference

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Edinburgh
2023

House of PMO — Home to PMO Professionals

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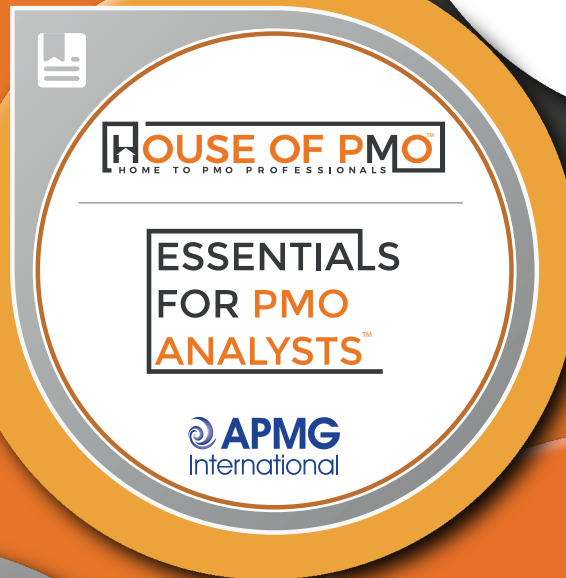APMG International

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Welcome to the PMO Conference 2023

Our second PMO Conference in the Scottish capital and we're ready for a day to remember. If you are joining us for the first time or you have taken part before - today is all about taking time out to exchange ideas, gain valuable insights, and inspire one another in the PMO profession.

You can choose sessions that share new research, or opt for those that highlight how other organisations approach PMO. You can stretch your thinking with future PMO topics or go deeper into best management practice areas. Remember, we record all the sessions and you will have access to all of them after the conference - you won't miss out!

We have also included a few workshop-led sessions too this year, if you like the idea of a smaller working group session, make sure you check out the Holyrood room.

Today is also about meeting others - being in a room with likeminded professionals is a real buzz. Make it your quest today to add a least one new person to your network - say hello when you're in the line for lunch or seated next to someone.

You can also find out what other attendees are thinking about the sessions they're attending by using the conference app, why not share moments from your day too?

Throughout the day, make sure you visit the expo too, without our sponsors (and incredible support team!) we couldn't bring together this day for you. All our sponsors bring excellent advice to today's PMO challenges, just ask them!
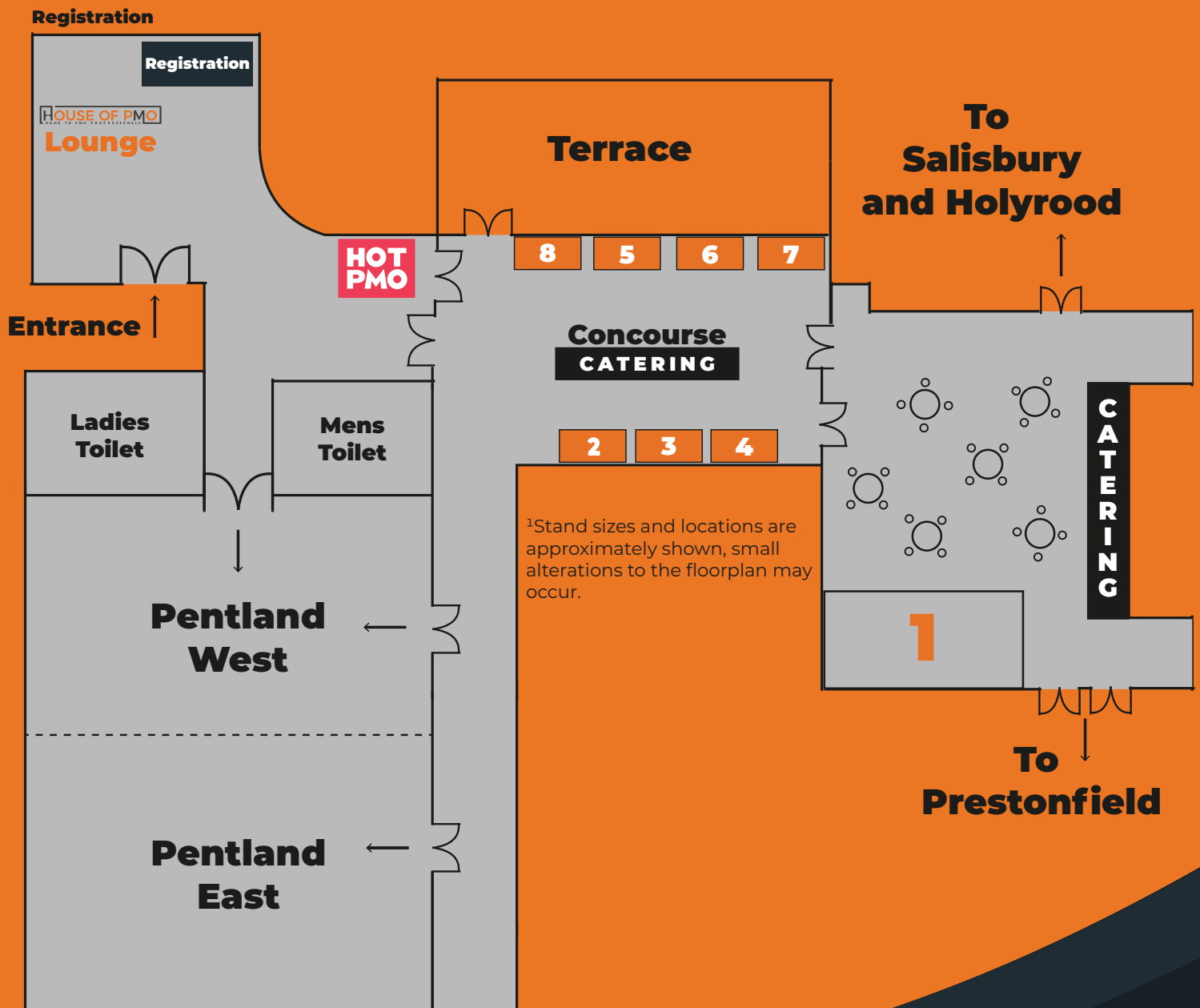
Lindsay Scott &
Eileen Roden

Floor Plan

Registration

Registration

HOUSE OF PMO
Lounge

HOT PMO

Entrance ↑

Terrace

To Salisbury and Holyrood ↑

| 8 | 5 | 6 | 7 |

Concourse
CATERING

Ladies Toilet

Mens Toilet

| 2 | 3 | 4 |

¹Stand sizes and locations are approximately shown, small alterations to the floorplan may occur.

CATERING

1

Pentland West ←

Pentland East ←

To Prestonfield ↓

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1 — TempusResource by ProSymmetry

2 — transparent choice

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7 — edison365 — Making ideas pay

8 — PF PROGRAM FRAMEWORK

The PMO Conference Edinburgh 2023 // Agenda at a Glance

Time				
8:30 - 9:30	**Registration and Breakfast**			
9:25 - 10:25	**Opening Keynote**	The Secret to Building a World-Class PMO Isn't What You Think **Bill Dow**		**GP**
10:30 - 11:15	**Pentland**		**Prestonfield**	**Holyrood**
Session 1	A PMO that Enables Visibility of Performance: Getting The Systems and Data Right **Kingsley Thomas** CS		How to Design Your Delivery with Adaptive Resource Capacity Planning **Lloyd Norman** SS	Creating Services for a PMO Service Catalogue **Eileen Roden** R
11:15 - 11:45	**Morning Coffee**			
11:45- 12:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 2	Navigating Success: The PMO's Journey in Scotland's Census 2022 – Insights, Lessons, and Future Directions **Simon Hazelwood** CS	The Do's and Don'ts of Successful PPM Tool Implementation **Gero Renker** SS	Project, Programme & Portfolio Governance (P3G) – Principles and Case Studies **Ross Garland** GP	Getting Started with PMO Self-Assessments **Lindsay Scott** GP
12:30 - 13:30	**Lunch**			
13:30 - 14:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 3	Redefining Agility: The PMO as a Catalyst for Organisational Transformation **John McIntyre** TD	A PMO Career – Unveiling Two Decades of Insights, Challenges, and Triumphs **Karen Lambert** CS	Executives are People too: What Execs want from PMOs **Stuart Easton** SS	
14:35 - 15:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 4	Unleashing the Power of Lessons Learned: Overcoming Common Challenges for Project Success **Tom Quinn** CS	Learn How PPM Software Can Empower Your Digital Transformation **Martyn White and Nicholas Pimm** SS	A Tartan Career in Portfolio Management **Liz Bohler** TD	Specialist Roles in the PMO **Eileen Roden** R
15:30 - 16:00	**Afternoon Coffee**			
16:00 - 16:55	**Closing Keynote**	Songs, Strategies & Success **Nick Fewings**		TD
16:55 - 17:00	**Closing Words**	**Lindsay Scott and Eileen Roden**		

CS Case Study   **R** Research   **GP** Good Practice   **TD** Thinking Differently   **SS** Sponsored Session
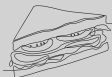
PMO Conference Edinburgh 2023 // Agenda - Morning

8:30 - 9:25	Registration and Breakfast		
9:25 - 9:30	**Welcome Words** Lindsay Scott and Eileen Roden		
9:30 - 10:25	**Opening Keynote** **Pentland** / **The Secret to Building a World-Class PMO Isn't What You Think** **Bill Dow** **GP** The current state of PMOs is often a cause for concern, with a disheartening rate of failures. The alarming statistics and countless horror stories leave us wondering why nothing seems to improve. However, amidst these discouraging figures lies a crucial aspect that holds the key to running a world-class PMO—and surprisingly, it is often the simplest to address. In this enlightening presentation, we invite you to join Bill Dow, an esteemed PMP, PMO and PM expert, a prolific author with seven publications under his belt, and an active PMO Manager overseeing his impressive tenth PMO. Bill will delve into his number one area of focus when it comes to establishing and maintaining a truly exceptional PMO.		

10:30 - 11:15	**Pentland**	**Prestonfield**	**Holyrood**
Session 1	**A PMO that Enables Visibility of Performance: Getting The Systems and Data Right** **CS** **Kingsley Thomas and Panel** A Programme Director asks, "Build me a dashboard that provides me with the information I need to control my programme, manage performance, and give me confidence that the projects and other work will be delivered in line with cost, schedule, and quality. Tell me what I need to worry about so we can focus our limited resources where needed." When you look at the data behind management information dashboards it's no surprise that visibility of performance, control and foresight can be lacking on major programmes. In this session we'll cover the issues thats occur when creating dashboards, their causes and the foundational characteristics that should be implemented when creating your dashboard. These are the foundations that make the visibility of performance easier by creating a single version of the truth you can trust. With these foundations we can automate the creation of a single version of the truth easily, despite many systems and users. This can enable more advanced analytics that leverage data to improve foresight and predictability.	**How to Design Your Delivery with Adaptive Resource Capacity Planning** **SS** **Lloyd Norman** Best resource capacity planning practices & automation allow delivery managers to interactively design & optimize project, epic, product, program, or portfolio value flow, with immediate visibility to strategy, delivery, financial, & portfolio guardrail risks. Join this session to learn how to: Dynamically design future sequence & capacity to reduce delivery, budget, & talent risks. Confidently adapt & align resource capacity to deliver changing business priorities. Easily align people, teams, and work with key value indicators & business strategy.	**Creating Services for a PMO Service Catalogue** **Eileen Roden** **R** In this interactive group session, it is an opportunity to learn more about the PMO Service Catalogue specifically how services are written and listed in the catalogue. Led by Eileen Roden, you will be collaborating with your PMO peers to work on creating a few different services. You will learn about the structure of service, how it is written, which elements are included and why. You will also have the opportunity to learn more about the current PMO Service Catalogue project from the House of PMO. This is a perfect session for PMO Analysts and PMO Managers who are responsible for creating and running PMO services.

11:15 - 11:45	Morning Coffee			
11:45 - 12:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 2	**Navigating Success: The PMO's Journey in Scotland's Census 2022** **CS** **Simon Hazelwood** Join us for a session that delves into the journey of the PMO in Scotland's Census 2022. As Simon navigates the successes and challenges encountered along the way, he will unveil valuable insights, key lessons, and how these can help shape NRS PPM delivery approaches moving forward. Find out more about the transformation of the 2022 Census PMO, evolving from a support office to a strategic management hub. Learn how this shift played a pivotal role in the programme's success, and the invaluable lessons and insights gained along the way.	**The Do's and Don'ts of Successful PPM Tool Implementation** **SS** **Gero Renker** If your organisation is looking to deploy a Project Portfolio Management tool, or if you've got one deployed that isn't quite delivering on its promise, then this session is for you! With a background of 20 years in the PPM space, Gero will share the essence of Program Framework's experience in implementing PPM solutions for hundreds of organisations across all sectors. Covering the full journey from business case and tool selection to implementation and ongoing adoption, get some real-world pragmatic advice on what you can do right from the start, and what traps to avoid.	**Project, Programme & Portfolio Governance (P3G) – Principles and Case Studies** **GP** **Ross Garland** The presentation will begin with an introduction to Project, Programme & Portfolio Governance to ensure a common level of understanding. It will address the definition of P3G, why it is so important, and its key components. A selection of the principles contained in the P3G guide will then be discussed with the assistance of case studies. Participants will explore: strategic alignment, the importance of the business case, the design of portfolio governance, how to ensure clarity of decision rights of various committees and decision makers and, evidenced based decision making.	**Getting Started with PMO Self-Assessments** **GP** **Lindsay Scott** In this interactive group session, you have the opportunity to learn more about the PMO Competency Framework and the accompanying self-assessment. Lindsay will give an overview of the competency framework, highlighting the key elements before leading a practical session on assessing yourself on some of the main competences for your role. There will be plenty of group interaction as we discuss and learn together, sharing tips and insights on how to carry out the self-assessment. It's also a great opportunity to get answers to questions about using the assessment throughout your PMO career.

CS Case Study   **R** Research   **GP** Good Practice   **TD** Thinking Differently   **SS** Sponsored Session

PMO Conference Edinburgh 2023 // Agenda - Afternoon

12:30 - 13:30	Lunch			
13:30 - 14:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 3	Redefining Agility: The PMO as a Catalyst for Organisational Transformation **TD** **John McIntyre** Explore the transformative role of the PMO in fostering business-level agility. This talk delves into whether PMOs should be agile themselves or act as enablers for organisational agility. It also examines the impact of systems thinking and value streams on accelerating strategically aligned projects and initiatives. Don't miss this insightful session—join us to learn actionable strategies for transforming your PMO into an agile powerhouse.	A PMO Career – Unveiling Two Decades of Insights, Challenges, and Triumphs **CS** **Karen Lambert** Embarking on a journey within the PMO and change domain quickly reveals a myriad of pathways to explore. Diverse types of PMOs, along with unique challenges present themselves. During this session, Karen Lambert, a seasoned PMO Manager, offers her perspectives on a career spanning from PMO to Transformation Office, across both small and large portfolios, encompassing roles in client service and internal PMOs. Providing both on the ground PMO services, or advice and assurance to change delivery teams across a span of many industries.	Executives are People too: What Execs want from PMOs **SS** **Stuart Easton** Executives are frustrated. They just want to have their strategy executed. PMOS are frustrated. "The business" keeps changing its mind about what it wants, doesn't understand project management, and doesn't turn up to governance meetings. Generally, frustration stems from unmet needs on both sides. In this session, we'll explore those needs and will put forward actionable recommendations that will help transform your relationships with executive stakeholders. In the process, we'll discover 3 key actions you can take that will transform the performance of your PMO.	
14:35 - 15:30	**Pentland East**	**Pentland West**	**Prestonfield**	**Holyrood**
Session 4	Unleashing the Power of Lessons Learned: Overcoming Common Challenges for Project Success **CS** **Tom Quinn** In the world of project management certain areas consistently pose challenges and hinder success. Join us in this dynamic presentation as we explore four to five crucial aspects that often cause problems or remain underutilised. Through lessons learnt we examine how areas, such as schedule, risk management, cost, reporting & data management, assurance and change, commonly go astray or fail to deliver desired outcomes. Tom will share his wealth of knowledge and personal experiences, providing insights into their tried-and-tested approaches and invaluable strategies for overcoming obstacles.	Learn How PPM Software Can Empower Your Digital Transformation **SS** **Martyn White and Nicholas Pimm** Transitioning from Excel to PPM software marks a significant step in the realm of digital transformation for businesses. PPM software offers a multitude of benefits compared to Excel, including enhanced collaboration, real-time data access, and advanced analytics, ensuring that all stakeholders are working with the most recent information and facilitating quicker decision-making processes. In this session, Martyn and Nicholas, both Change practitioners at Novuna a financial services organisation, talk how they have dealt with change management around new ways of working, sharing many practical insights that any PMO practitioner could adopt in their own organisation.	A Tartan Career in Portfolio Management **TD** **Liz Bohler** In this session, Liz Bohler will delve into her personal experiences and insights gained from diverse roles in contracting, permanent employment and consulting positions, showcasing how these roles have been woven together to create a unique role at MiGSO-PCUBED. Why tartan? Liz gives examples of the different environments, cultures and situations and how that impacts the role you perform. From the flexibility and adaptability of contract-based work (the horizontal and vertical stripes), the consistency and stability in permanent employment (the core colour) and the expertise, specialisms and commercial acumen of consulting (the intricate patterns and colours). All these experiences woven together have helped build an interesting and varied career.	Specialist Roles in the PMO **R** **Eileen Roden** In this interactive group session, it is an opportunity to learn more about the different specialist roles that exist in PMOs today. Led by Eileen Roden, you will be collaborating with your PMO peers to work on creating role profiles. You will learn about key responsibilities; knowledge, skills and behaviours and which competences are needed for each role. You will also have the opportunity to learn more about competence levels and how they are set for different roles within the PMO. This is a perfect session for PMO Managers and those responsible for creating role profiles for the PMO team. If you have talent hiring responsibilities, it's a great skill to have within your PMO toolbox.
15:30 - 16:00	Afternoon Coffee			
16:00 - 16:55	**Closing Keynote** Songs, Strategies & Success **TD** **Nick Fewings** Our success, both individually, and as part of a team, is built upon the positive relationships that we build with others, combined with ensuring that we do things in an effective and efficient way. In this engaging and interactive presentation, Nick Fewings aka Mr Infotainment on the speaker circuit, will provide learning about how you can maximise your own potential, and that of the team that you lead or are a part of, based on his 30+ years of leading and working with teams around the world.			
16:55 - 17:00	**Closing Words** **Lindsay Scott and Eileen Roden**			

**CS** Case Study   **R** Research   **GP** Good Practice   **TD** Thinking Differently   **SS** Sponsored Session

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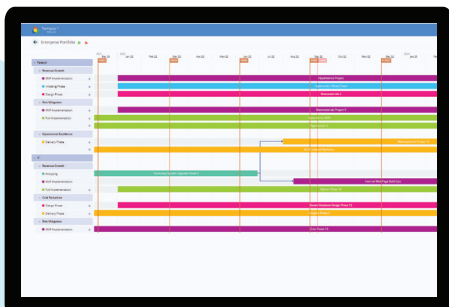**ProSymmetry recognized in the 2022 Gartner® Critical Capabilities for Adaptive Project Management and Reporting**
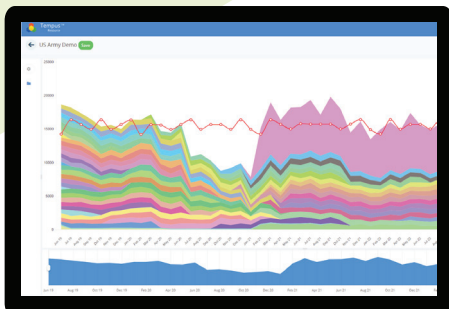
Resource Capacity Planning
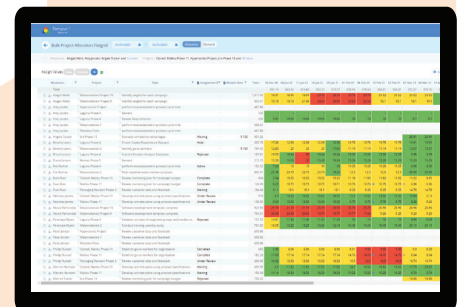Evaluate Resource Availability Risks Early Across All Work, Teams, & People

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*Gartner, "Magic Quadrant for Adaptive Project Management and Reporting", 05 September 2023
**Gartner, Critical Capabilities for Adaptive Project Management & Reporting, 24 August 2022

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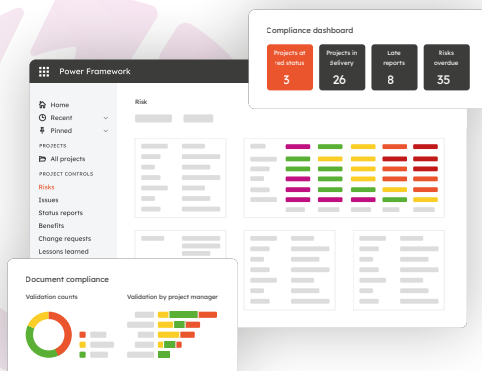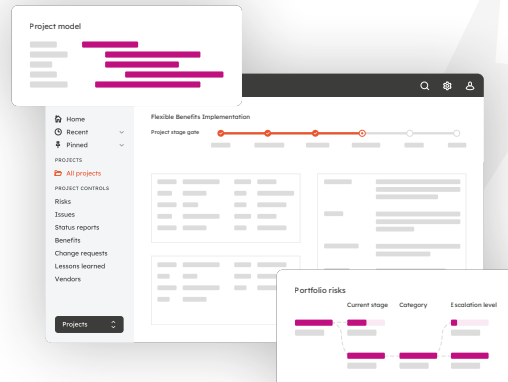
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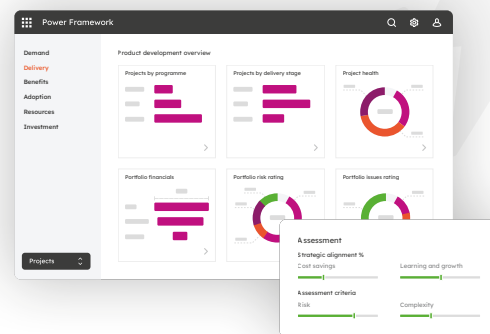
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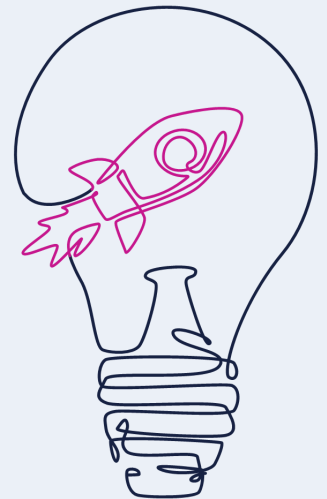
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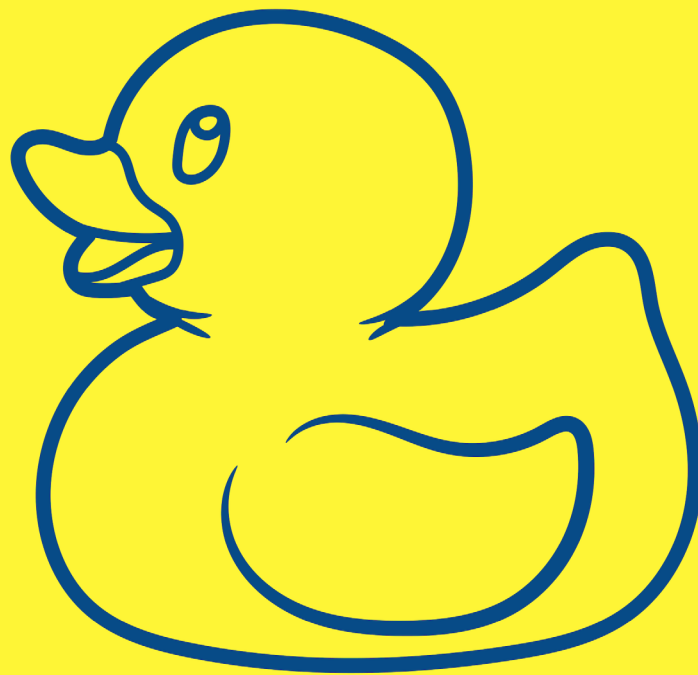
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