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Putting Benefits Management into practice – the ups and downs learnt the hard way

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NATS

Advancing aviation,
keeping the skies safe



Operation of Control Centres to manage UK airspace - 11% of Europe's airspace and 25% of traffic



Provide air traffic control services at airport towers and remotely via digital towers



Provide aviation services to Airlines, ANSPs, Governments and the Military in over 30 countries



NATS

Our Portfolio

- Current plan (2023-27) = £574m
- Currently ~70 projects arranged into 9 major programmes of work
 - Sustainment of existing technology
 - Technical transformation
 - Airspace Network Modernisation
- Delivering a range of benefits
 - Safety Reduction
 - Service Improvements (eg seconds per flight)
 - 3Di – fuel savings and reduced emissions
 - Technical resilience risk
 - Cost Efficiency
 - Compliance





Who's in?



Where to start

Key Points

1. Don't wait for a mandate – just get going
2. Get some training – both theory and practice, if possible

How to start



Key Points

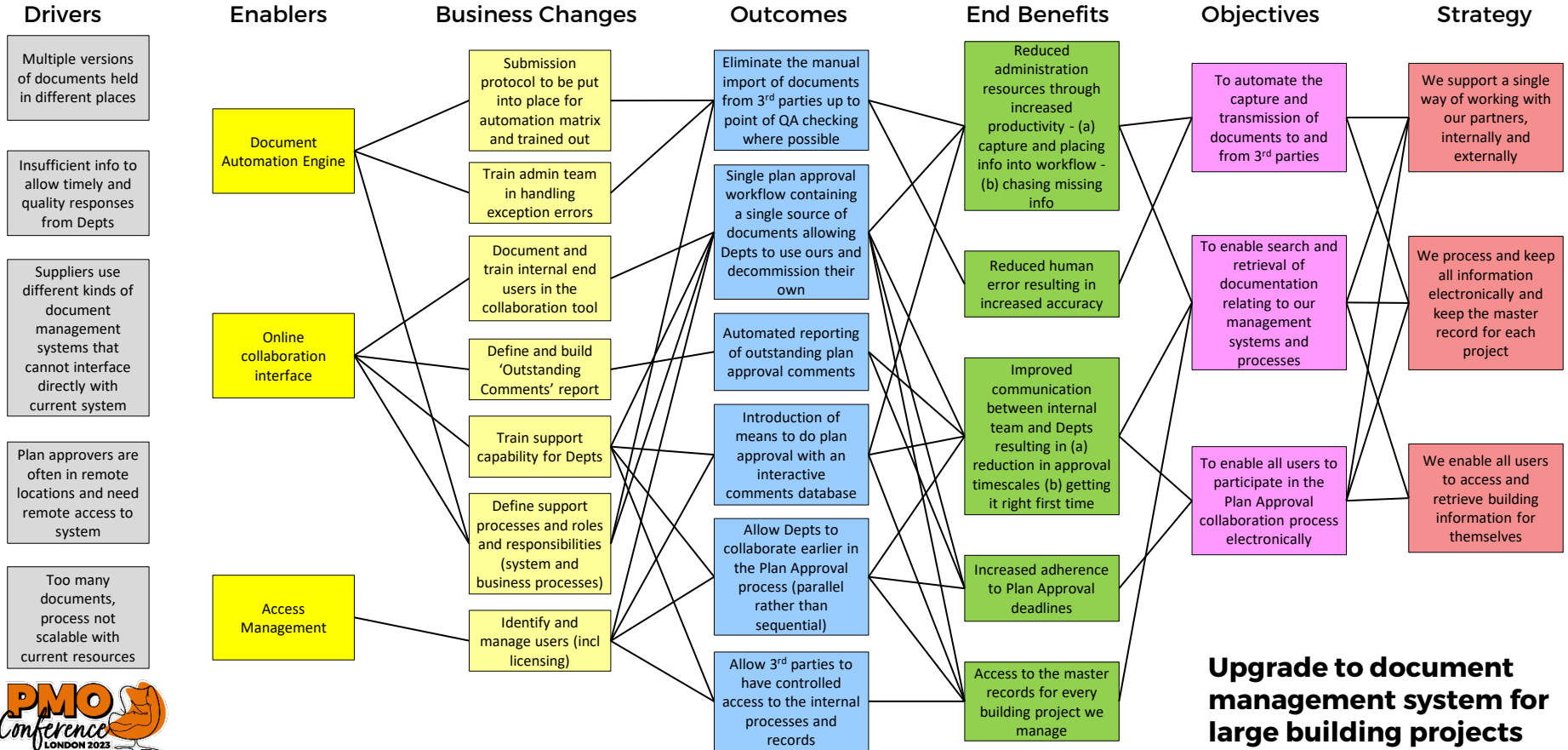
3. Start at the beginning – from change initiation

4. Start at project level – from the bottom up not top down

**How to
get
momentum**

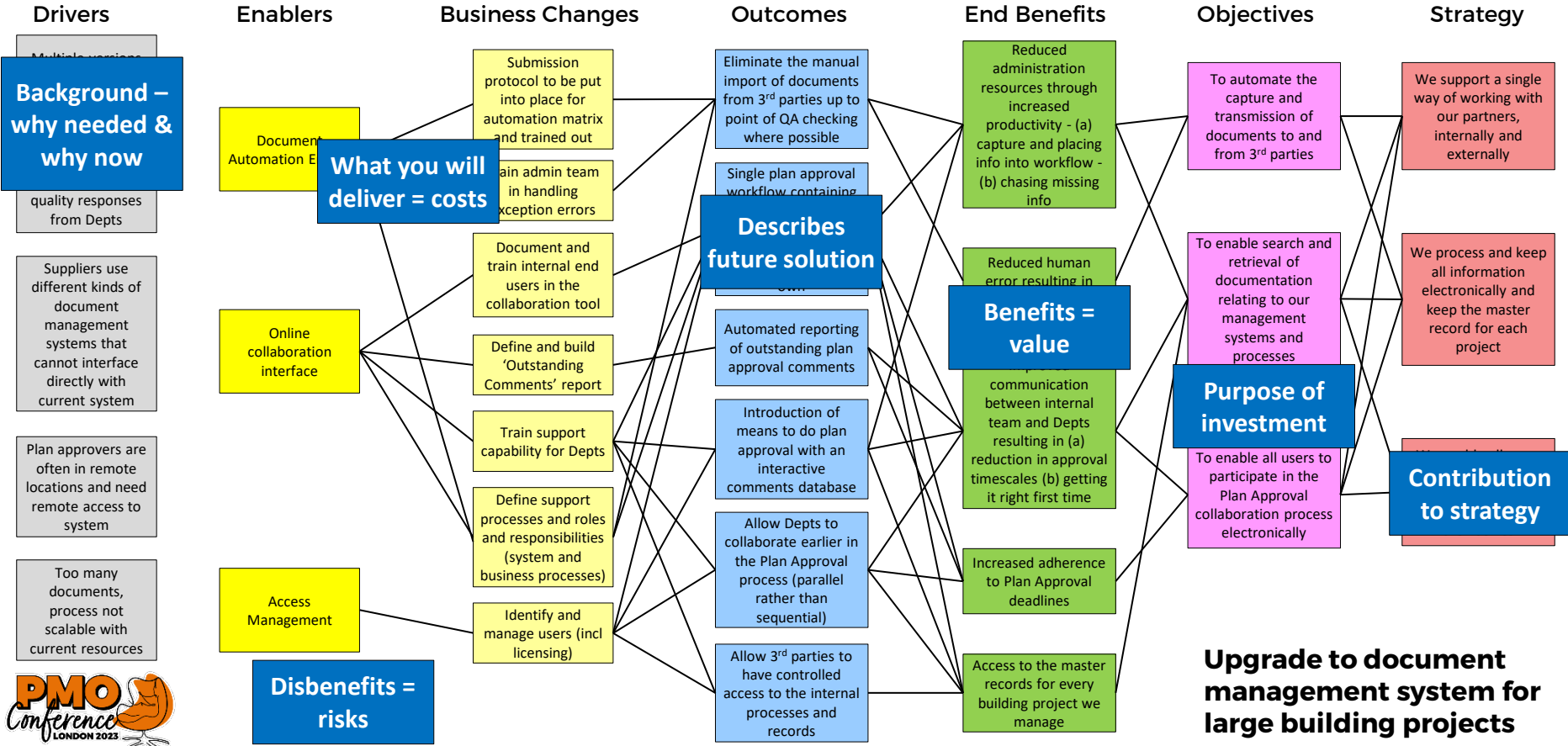


Mapping example - Investment Logic Map



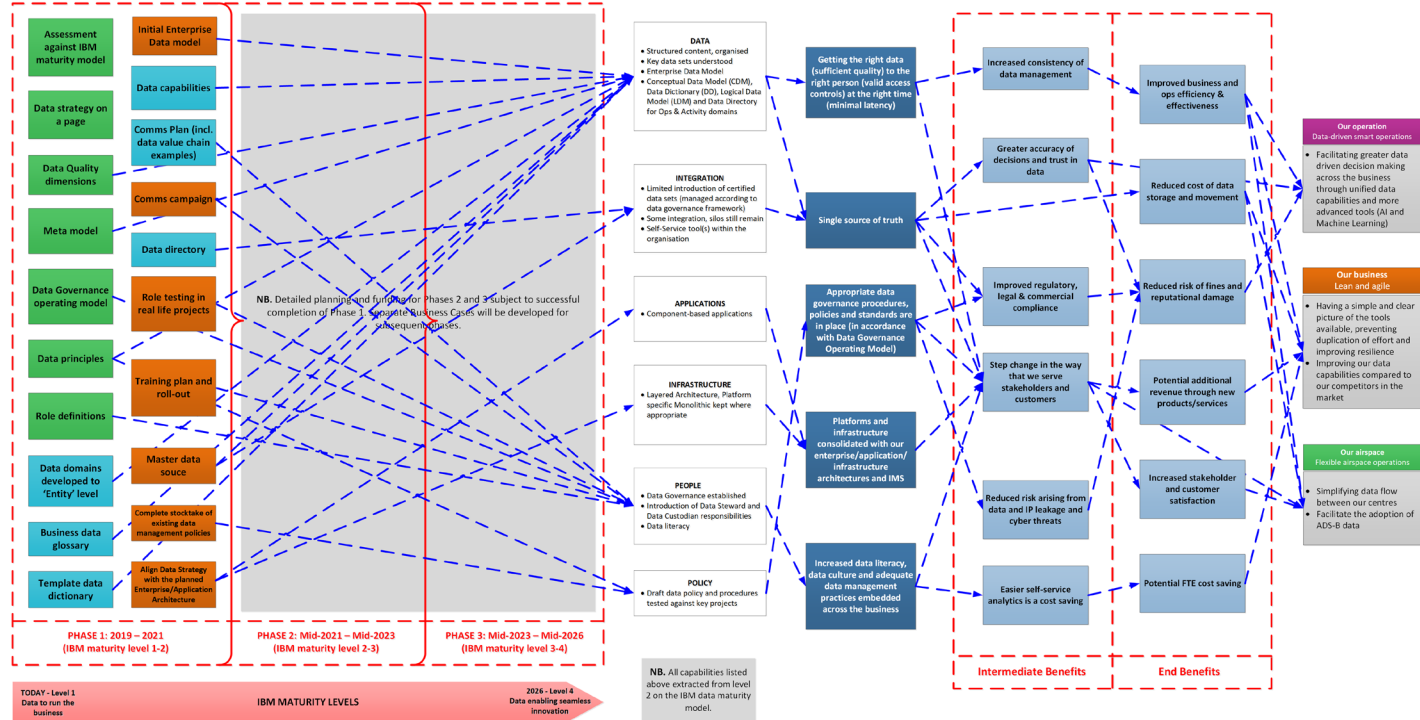
Upgrade to document management system for large building projects

Mapping example - Investment Logic Map

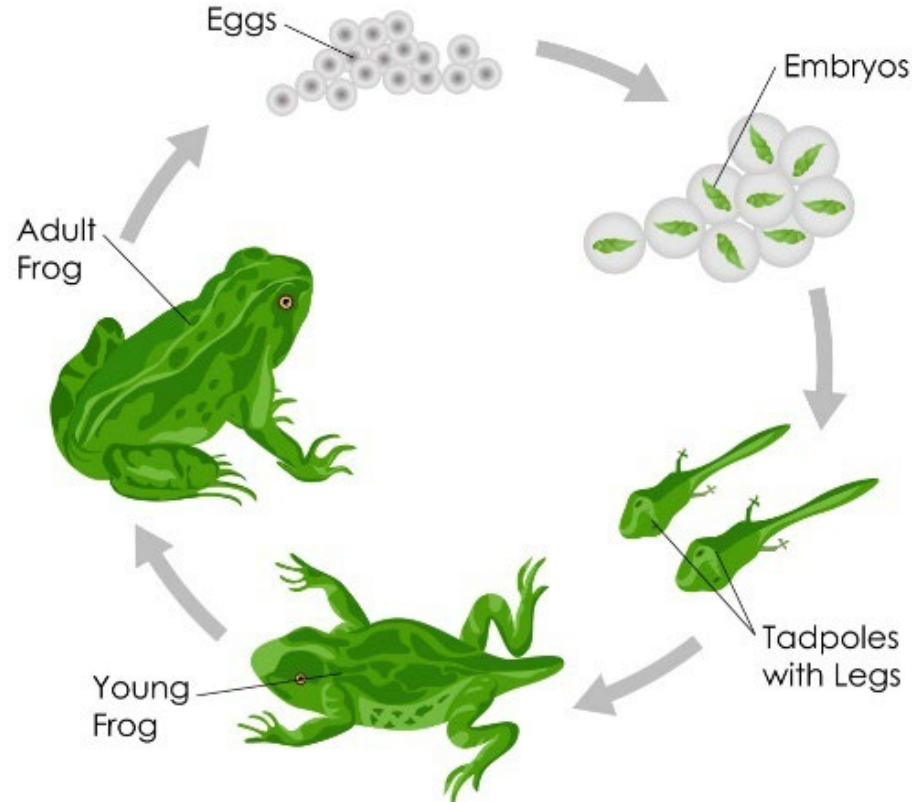


Mapping example - APMG/MSP format

Data Strategy Project Benefit Map – v1.0



Evolving maturity of benefits



Key Points

5. Make benefits mapping central to your practice

6. Benefits management – it's a relay not a sprint



**Thanks for listening -
any questions?**

Maintaining “Clear Line of Sight”

