

Conference





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House of PMO is a place for PMO professionals where they can develop themselves, support the development of others and contribute to the development of the PMO profession.

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Welcome to the PMO Conference 2022

Welcome to the seventh PMO Conference

As we open the conference today, we are thrilled to see so many PMO practitioners back together again, in-person, ready to enjoy a day where we will talk; share and learn from our experiences; take a little time to reflect on the impacts and changes we've been through and look forward to the opportunities and challenges ahead. We are also delighted to welcome overseas PMO practitioners with us once again as the skies opened up post-pandemic.

We hope you'll enjoy the experience of being back in a live event, swapping a screen for a stage. You will see that a number of sessions in the conference, run alongside each other. If you can't decide which one to attend, don't worry, we record and share all the sessions for you to watch later. This year's added bonus is that you'll also be able to watch the recordings from the Edinburgh conference too.

It's not just the speakers that make the conference the stimulating and motivating day it always proves to be. When you get a lot of PMO practitioners in a room together you can't help sharing your enthusiasm and passion for what you do, it's infectious. You may recognise a number of delegates from previous events; take time to reacquaint, but also say hello to some new people – they're all part ofthe growing PMO community the House of PMO is here to serve. And don't forget to go and speak to our sponsors – they have some great products that can enhance the capability of our PMOs to add even more value to our organisations. They are experts in their fields and they are more than willing to chat and share.

The conference is designed to take your thinking to unexpected places; to spark new ideas; to challenge, to stimulate debate and contribute to the development and definition of the PMO profession – very much a work in progress; with all the opportunities and challenges that brings.

We do hope at the end of the conference, you'll still have energy to join us at the after party to carry on the conversation.

Have a great day and I'm sure you'll enjoy it as much as we do each year. We couldn't do it without you and our brilliant sponsors.

Best Regards, Lindsay Scott Eileen Roden

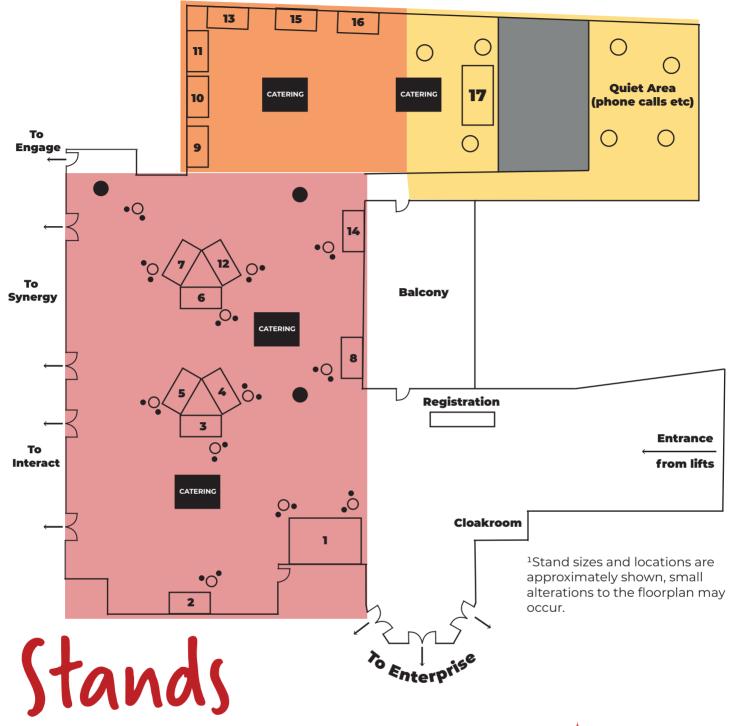


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PMO Conference Floor Plan



















9 - @ APMG International





12 - Planisware











The PMO Conference 2022 // London Programme at a Glance

23/05/2022



15:35 - 16:20	Enterprise	Interact	Synergy	Engage
Session 4	Possibilities are Endless	Experiments to Turbo-Charge Delivery		Coaching and Mentoring in the PMO Rachel Jenkins



Taming the Untamebale - How to Get Senior Execs on Board **Andrew Whyatt-Sames**



Closing Words

Lindsay Scott and Eileen Roden **House of PMO**

The PMO Conference 2022 // Morning

08:00 - 09:00	Registration	on and Coffee			
09:00 - 10:05	Opening Keynote Business Value for Your PMO In today's fast-paced, results-driven world, it's not enough to define your PMO success by on time and on budget — you need to be great at making an IMPACT. The truth is, if it's not clear how you're maximizing your company's return on their investment, your role might be (incorrectly) labeled administrative overhead and they'll start working around you to get projects done. In this session, you'll discover how to drive measurable business value quickly — so there's no denying the clear-cut advantage you bring to the team. You'll walk away with the road map you need to position the PMO as the strategic business asset necessary to lead your organization into the future and earn your seat at the table for good.				
10:05 - 11:00	Enterprise	Interact	Synergy	Engage	
Session 1	The Award-Winning Client Services PMO Ian Hammond The PMO of the Year 2021 winner brings insights from their Client Services PMO – supporting over 600 customers and 750 projects – with a team of 45 PMO professionals. They have been on a mission over the last few years to change the perception of the PMO: "We're not the spreadsheet creators, the random data requesters, the administrators or the get in the wayers. We're the organisers, the collaborators, the relentless fixers and the ones with the insights." In this session we will learn how they planned their transformation; understand what their vision was; how they defined their services and the roadmap they put in place. We will also gain insights into how they measured their success and what value was delivered to their organisation, and of course, their clients.	Upskilling and Reskilling for Value * Ashwini Bakshi Project Management Institute has been working on research reports in collaboration with PwC about how PMOs need to evolve according to global challenges and megatrends, the skills that project managers need to develop to face these challenges and remain relevant, and the existing gap in the profession. PMI is on the mission of supporting these transitions and encouraging professionals and organizations to follow a project management path to drive change.	The Power of the Network - The PM Profession in the NHS Jo Stanford Facilitating a network of enthusiastic, energised, passionate and committed PMO leads; building collaborative partnerships; and aligning with strategic imperatives is what was needed to successfully introduce project management as a profession in the NHS. In this session, Jo Stanford shares the journey she and the team have been taking over the last couple of years to make this a reality. It's a story that covers building an alliance of like-minded professionals across hundreds of organisations across the breadth of England, along with key delivery partners to collectively design and implement the programme. It aims to deliver - competency and capability frameworks, communities of practice, workforce development through apprenticeships and learning programmes, standardising the 18,000+ individual job titles, regional networks to support capability development and improve diversity, and the systems and processes for the operational management of the profession. Using digital virtual working spaces to create an environment to work collaboratively to implement the plan, the PMOs have taken the role of driving the development of delivery capability.	Change Management through the PMO Lens Zoe O'Toole Effective Change Management is critical to the successful adoption of new process, system, culture. PMO can harness strategies and techniques from the science of Change Management to coach and influence multiple stakeholder groups from Project Managers to Sponsors. We will look at how change management car be used to boost positive PMO influence with examples from both project delivery, portfolio management and PMO set up. This seminar is being delivered by an experienced PMO Practitioner interested in how change management adds to the value of the PMO role.	
11:00 - 11:30	Morning Co	offee			
11:30 - 12:15	Enterprise	Interact	Synergy	Engage	
Session 2	Building and Scaling an Effective ePMO Shailesh Sharma The session will highlight on experiences of establishing EPMOs quickly, garnering organizational support, key success factors and holistic enablement approach for the organization During the first 100 days the focus is to understand the current state, vision of the department through broad stakeholder engagement, deep dive on some of the successful as well as challenged projects, grasp the culture as well as get to know the team's strengths and opportunities. This helps build a roadmap which even though aggressive is palatable for the current organization culture. The EPMO is structured as a directive PMO wherein there are 2 arms Delivery which ensure end to end project management execution and delivery of programs and projects. Quality and Governance which focuses on compliance, controls, reporting, governance, tools, dependencies, etc. The mandate – EPMO enables strategy execution by planning and managing programs and projects throughout the project management lifecycle underpinned by fit to purpose methodology, tools, human resources and timely reporting to leadership and interested stakeholders. Ensuring troubled projects are recovered quickly and realizing business objectives where the country's supreme leadership is	Mastering Lean Portfolio Management Jon Ward Lean Portfolio Management seeks to maximise the business value created from inward investments and as such is an essential part of the PMO toolkit in enterprises using agile delivery methods. This session will outline how Lean Portfolio Management uses Lean and systems thinking to provide new approaches for; strategy execution, funding of investments, portfolio operations, and governance. It will give an overview of how Lean Portfolio Management supports DevOps approaches by breaking initiatives down into smaller deliverables to increase Flow and create delivery efficiency. The session will include an introduction to Lean Portfolio Management theory illustrated with practical examples from implementing Lean Portfolio Management across a 6000 person technology team in a global financial institution with a budget in excess of £1 billion.	PMO Leadership Simon Harwood Join Simon Harwood for an interactive session that will explore what leadership in a modern PMO can look like. Who does it come from? What does it cover? When is it needed? How does it cover? When is it needed? How does it happen? Where can it take you? Simon will draw on his experience of I eading several PMO teams within major financial institutions, where he has had to deal with a variety of circumstances including consolidations, defining and evolving capabilities, and geographically dispersed teams. Simon will also be sharing insights from the latest Inside PMO Report focused on PMO Leadership. This session is for anyone working in PMO today – everyone is a leader and utilises leadership skills regardless of the position or role you perform.	PMO in the Microsoft Cloud – how does everyone benefit? * Gero Renker Your organisation's Microsoft cloud platform can deliver all the collaboration, automation, integration and insights for PPM that you need. S what does that actually mean for you typical stakeholder groups? How does the Project or Portfolio Office benefit? Why will programme and project managers love this platform? What's in it for your delivery teams? How does that change the world of your executives? And why will your IT team be happy? In this session we will answer all these questions, illustrated with various feature demos and real-world examples.	

The PMO Conference 2022 // Afternoon

	Keynote Americo Pinto	What Makes A	World Class PMO	Enterprise			
13:15 - 14:25	What factors can contribute to the success of a PMO? What is the future of project management offices? You've probably heard a lot about trendy PMO models and what the future PMO should look like. There are numerous points of view, but the real-world experience shows that magic pills do not determine PMO success.						
	Hearing the voices of those who work in the PMO trenches can help us understand many challenges. And while there is no single path to success, there are common elements that can suggest how to make our PMOs invaluable to the top management and the organization.						
	In his session, Americo Pinto (co-author of the book WHAT MAKES A WORLD-CLASS PMO with Jack Duggal) will share first-hand some of the insightful advice obtained by the authors from a comprehensive survey and interviews with dozens of seasoned PMO Leaders globally, members of the PMO Global Alliance community. Their book will be released in the second half of 2022.						
14:25 - 15:05	Enterprise	Interact	Synergy	Engage			
Session 3	Where to Play and How to Win: Our PMO Adventure Kim Bree and Susie Palmer-Trew This is a story of our adventure (and some misadventure) as we transformed from a siloed delivery team to a pan university PMO. Taking disparate activities and delivering a multimillion-pound portfolio, re-wring the rule book on how we govern, lead and land changes in order to deliver the right changes in the best possible way.	Teams, Trains, and Traffic- Scaled Resource Planning * Lloyd Norman This session will review how portfolio management (LPM) and RTEs can easily and effectively coordinate enterprise value delivery across ART Teams, shared services, projects, operational work, roles, and people. Innovative planning automation can remove delivery impediments prior to PI planning, while optimizing value delivery and minimizing guardrail risks across all	and frustrations. It's a career which gives practitioners the opportunity to develop knowledge not only in project, programme and portfolio management, also business, finance, HR	The PMO of the Future Adrian Stalham The PMO appeared to be the chief spectator and photojournalist of a slow-motion car crash. They didn't intervene, they simply reported the ever-increasing wreckage as it happened. Probably asking for more regular progress updates as the carnage escalated. The portfolio was gridlocked, way too much work in-flight and everything at a snail's pace. The traditional PMO is often too passive, providing governance,			
	Part rags to riches, part Avengers this conference session will share a story that will resonate with many of you on a PMO maturity journey; we'll share with you all of our learning, everything we wished we'd known and our plans for the winning the long game	work.	challenges and sometimes frustrations PMOs face. It brings rewards of team success, recognition in the organisation for making a positive difference and an individual sense of performing a role well. In this session, Eileen and Carol talk about the professional development available for all levels of PMO practitioners. They'll be focusing on the four levels of qualifications from the House of PMO, PMO career paths, their own insights in how to develop yourself and your PMO team.	reporting and process that can actually slow the organisation down, and then simply monitor the chaos, rather than enabling solutions. Is it time for the PMO to be repurposed? Adrian discusses how the PMO of the Future can be influential by focusing or value and playing a key role in optimising the delivery system. Applying agile and lean principles can be a good start.			
15:05 - 15:35	15:05 - 15:35 Afternoon Coffee						
15:35 - 16:20	Enterprise	Interact	Synergy	Engage			
Session 4	Data Led PMO – The Possibilities are Endless Lorraine Butler In this session we hear how the National Highways team are unlocking the power of data to improve performance and delivery across the business. Setting out over four years ago with a spark of an idea, experimenting with different use cases and creating small solutions – the journey started in an un-coordinated but enthusiastic way. Today, in a dedicated programme of work, the team are working in real-time, providing predictions and insights that are really driving informed decision-making. In this session we hear about how they got started and focus on two crucial areas. Controlling the data – how quality of data management is achieved and exploiting the data – how they have got into a position to really start predicting the future.	Rapid PMO Experiments to Turbo-Charge Delivery John McIntyre Business demands always outstrip supply. How do you decide which projects and features to focus on? Your product managers may talk about building small 'MVPs' but what does that really mean? In this interactive session, John McIntyre from HotPMO will introduce the concept of Rapid Delivery Experiments which will change the way your portfolio approves projects, whilst massively reducing uncertainty and risk.	Building the PMO of the Future - Selfridges and P2 Adrian Mangan Over recent years, Selfridges has been on a customer experience transformation journey. Its purpose being to build a globally customer-centric business that can adapt to changing customer needs in order to drive growth, both domestically and internationally across all channels. Their transformation programme touched most areas of the business (Buying & Merchandising, Supply Chain, Online, Central Services etc.), and touched People, Process, Tech, Data, Suppliers, Sustainability and Brands It was also the first time Selfridges had embarked on a transformation programme of this magnitude. As the size and complexity of the programme increased over time, Selfridges leadership porficion management office to get a grip of the change that was being driven into the business both domestically and internationally. They also needed a partner that was sligned to their organisational culture and behaviours. In this session, Adrian Mangan shares how P2 collaborated with Selfridges to support them during their journey - both the highs and the lows. And how collaboratively, significant milestones were delivered, and competitive benefits achieved in what were turbulent times for retail.	Coaching and Mentoring in the PMO Rachel Jenkins The PMO has a unique opportunity to identify coaching and mentoring needs across the PPM workforce. Do we take advantage of that opportunity as much as we could and, in doing so, enable capability development? How do we recognise the need and how do we recognise the need and how do we respond ourselves? If we respond ourselves, how do we know the difference thereby making it a positive experience for everyone.			
	Closing Keynote Taming the Untamebale - Andrew Whyatt-Sames How to Get Senior Execs on Board One of the aims of a PMO is to supply decision support for managers and executives who are accountable for successful change in the organisation. One of the biggest challenges the PMO faces is building solid relationships with those managers and executives to deliver						

16:20 - 17:00

One of the aims of a PMO is to supply decision support for managers and executives who are accountable for successful change in the organisation. One of the biggest challenges the PMO faces is building solid relationships with those managers and executives to deliver that decision support well.

It's catch-22!

In this entertaining closing keynote, we get into the heads of senior executives and find out what's actually going on and understand what they care about. We explore the realms of psychology to find out how building a psychological contract with your senior executive can help you secure 'permission-to challenge.' On the practical side we'll also look at how the PMO can be formulating and shaping its messages, devising an approach that give you the tools to help your senior stakeholders.



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Visit us at stand #5 or contact our BDL Lorena Sanchez lorena.sanchez@pmi.org

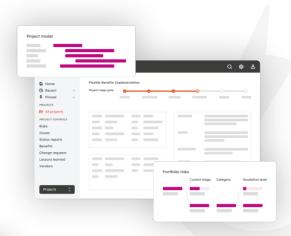
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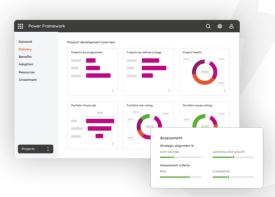
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Stand 10

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