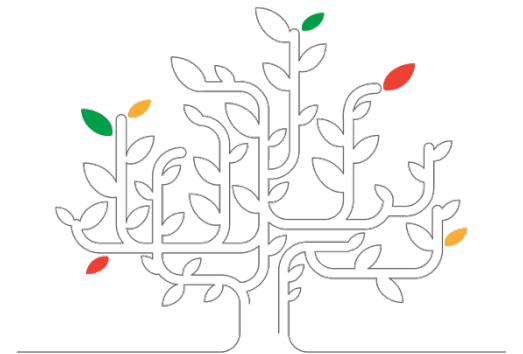


PMO
Conference
London 
2016

Managing Perceptions of Your PMO

Rupert Taylor

Managing Director
Pro4 Solutions Limited



perception

“the way in which something is regarded, understood or interpreted”



managing perceptions of YOUR PMO



perception is
formed by
what is visible

not

what you do
under the
surface



who are we serving?

I like detail



I am an intellectual



I live in an ivory tower



I am a closet Project Manager



I am balanced



what do they want?

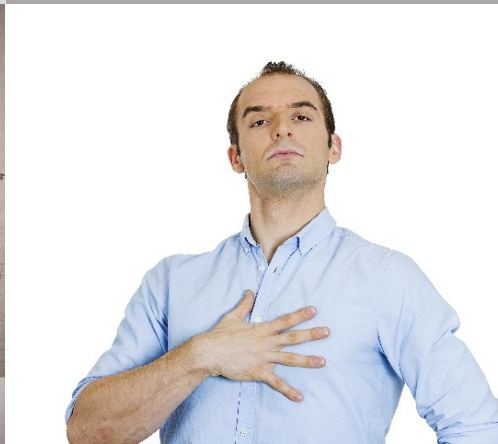
All over
everything



Strategy &
outcome



Tell me when
it's done



Attend 'daily'
project meetings



Play in
position



what are their frustrations?

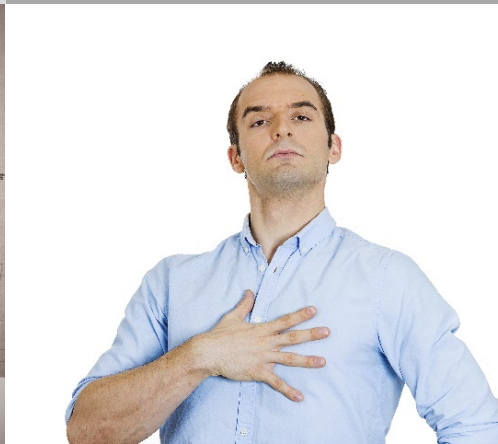
Can't see the whole picture



Giving his time



Requests for support



Not kept informed



When not asked for support



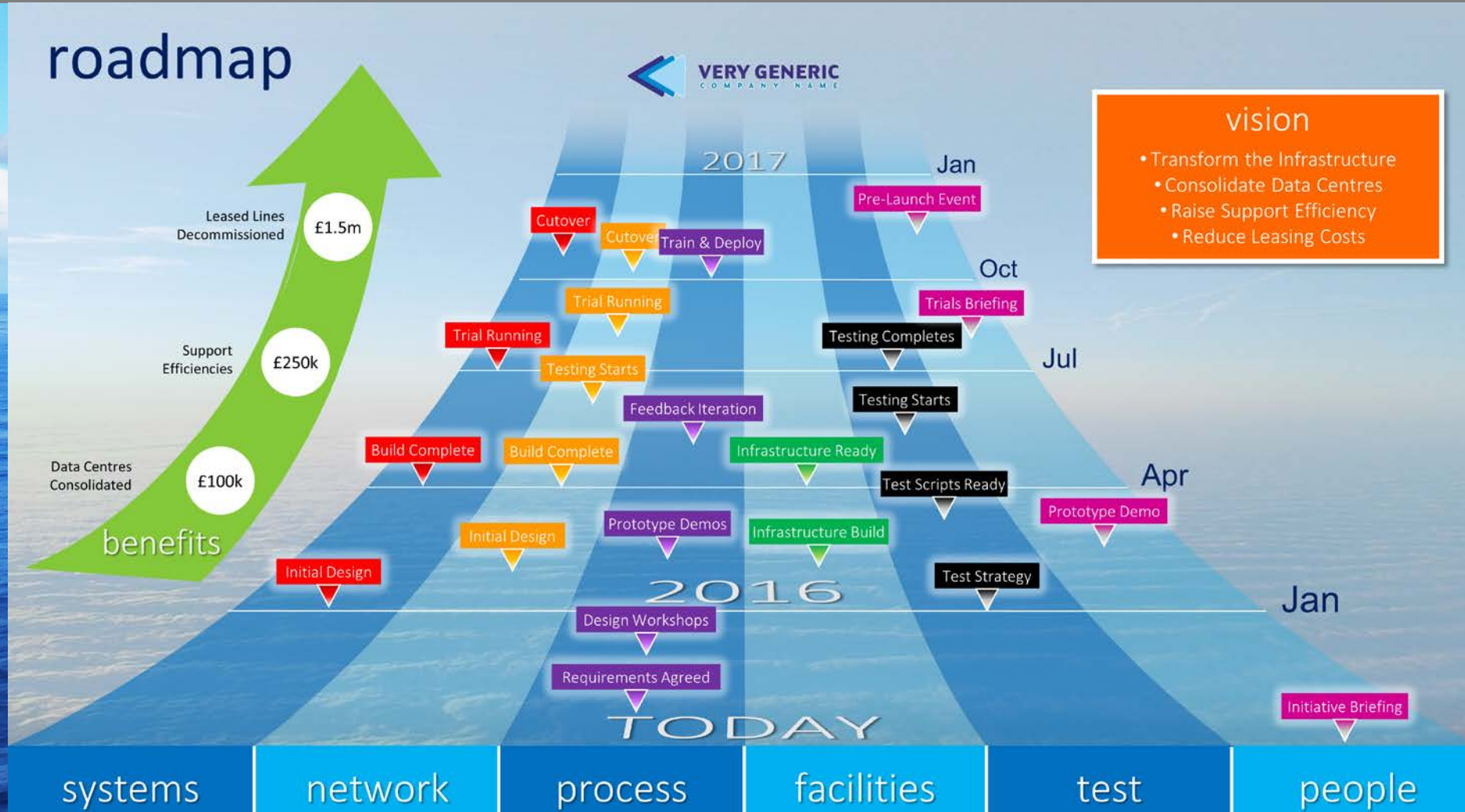
pmo perception impact



summarise your data



visualisation!



bring programmes to life



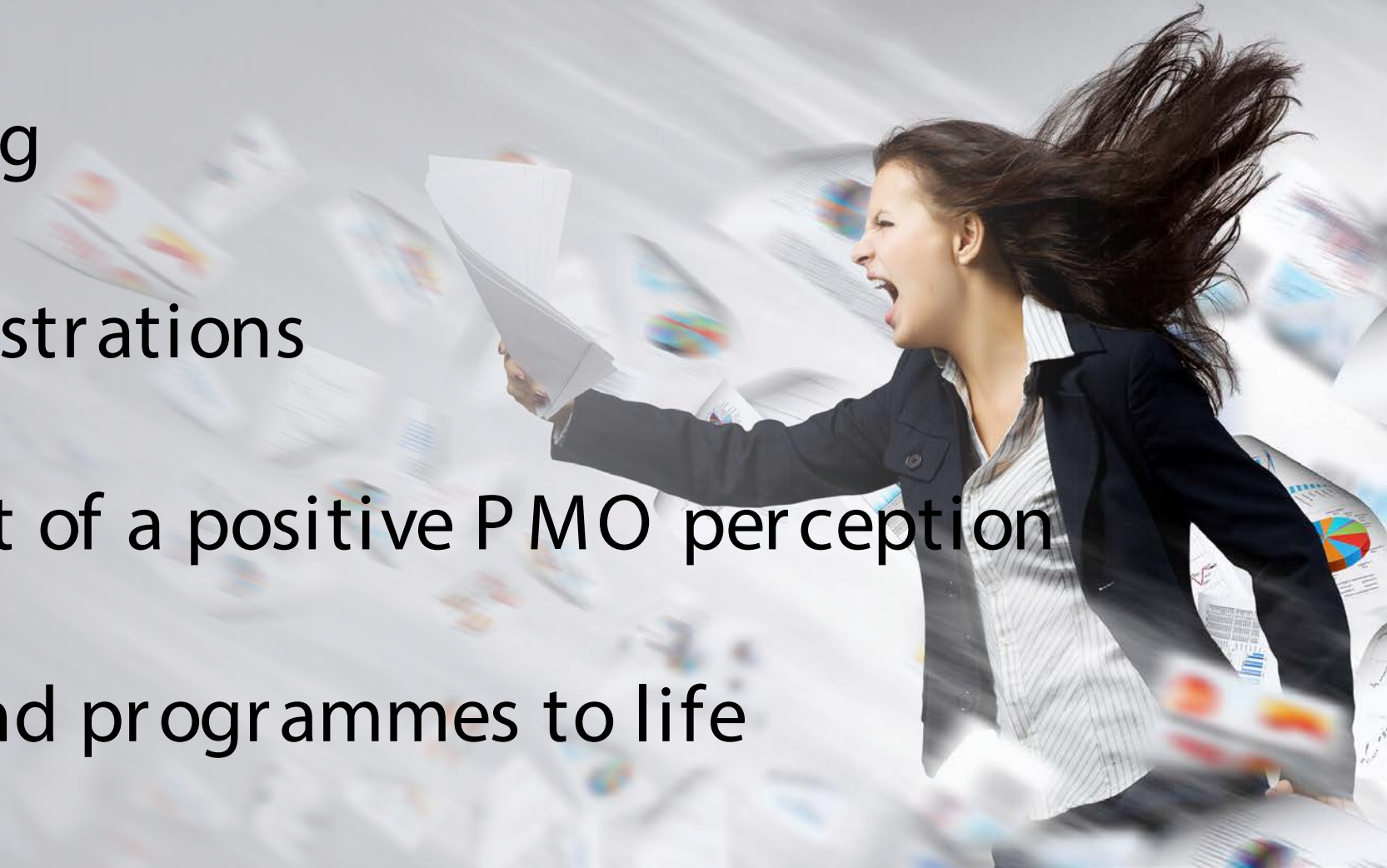
summary

Who are we serving

What are their frustrations

What is the impact of a positive PMO perception

Bring portfolios and programmes to life



Thank you!

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