

**PMO**  
**Conference**  
**London**   
**2016**

# Developing a Corporate PMO

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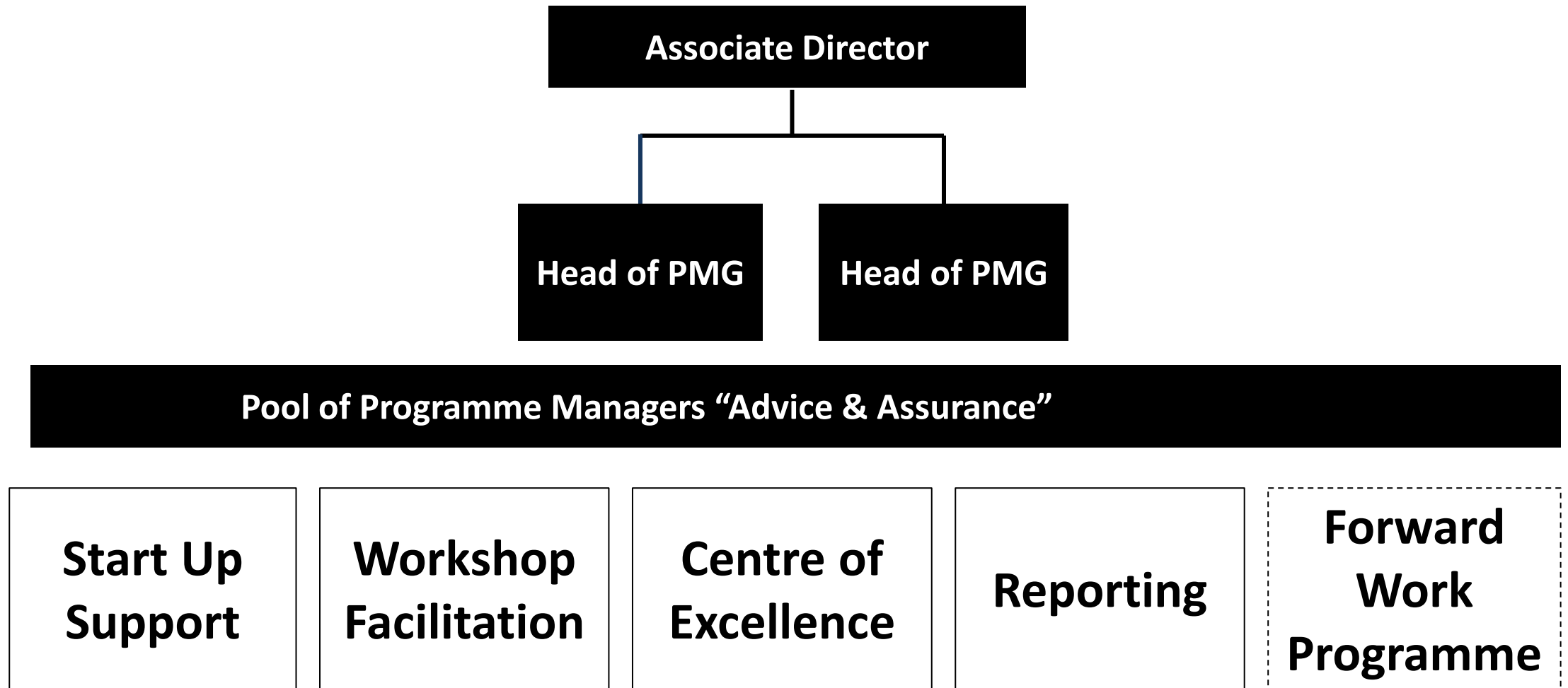
# Takeaways from today

- Think about the PMO in a business context
- Consider different ways to approach senior stakeholders
  - Practical ways to create a portfolio from scratch

## This session

- Presentation – transforming the Ofgem PMO
- Sharing our experience - discussion and Q&A

# July 2014 – existing PMO



# Summer 2014 – assessing the need

## Reporting

Programme 1		
Senior Responsible Owner (SRO): John Smith		Delivery confidence this month: Amber
<p>The project is continuing to progress within the overall cost, quality, and time parameters. A number of current issues, and potential risks to the project, that are highlighted below, still lead to an overall amber rating. These still continue to be watched closely, and mitigating actions still continue to be taken in order to ensure eventual successful delivery of the project. Third party dependence still remains the most significant concern and appropriate pressure and escalation is being applied to resolve these. The regulations have been submitted to informal JCSI and subject to them not requiring significant change from this process, are on track to be laid by 3<sup>rd</sup> February for a go live date of 25<sup>th</sup> March 2014.</p> <p><b>Amber</b>  <b>Legal:</b> The overall tightness of the timescales means this still remains on Amber.  <b>IT delivery:</b> The key concern here remains the final third party integration work with the supplier and pressure is still being applied to ensure a satisfactory resolution of this, as this impacts the majority of the potential applicants from England and Wales. The tight timescales for the system integration to be delivered and tested means that this remains as amber.  <b>Cost:</b> The project is currently forecasting a larger than anticipated overspend. The project expects to recover some of the position and is carrying out a review of additional work that can be carried out this financial year.  <b>Corporate, External, and Political:</b> Internally, capacity remains a concern. Third party dependency on supplier A remains a concern (although recent steps by them have indicated progress) as does the integration with third parties, particularly supplier B. Tight timescales for regulations is also still a concern, as is the reliance on the certification bodies to supply data for the Product Eligibility List. Pressure is being applied to partner A in all cases, and progress is still being made.</p>		
Next Authority meeting	Next external deliverable	Next stakeholder engagement
13 February 2014	Guidance publication – March 2014	Ongoing engagement with end user groups and partner A

## Forward Work Programme

ofgem Making a positive difference for energy consumers

### Forward Work Programme 2014-15

**Publication date:** 31 March 2014

**Contact:** John Smith  
**Team:** Programme Management  
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**Overview:**  
 This Forward Work Programme outlines the projects we think will make the greatest difference to consumers in the coming financial year. A draft version was consulted on between December and February. Responses have been considered and where appropriate the FWP has been updated to provide clarification.

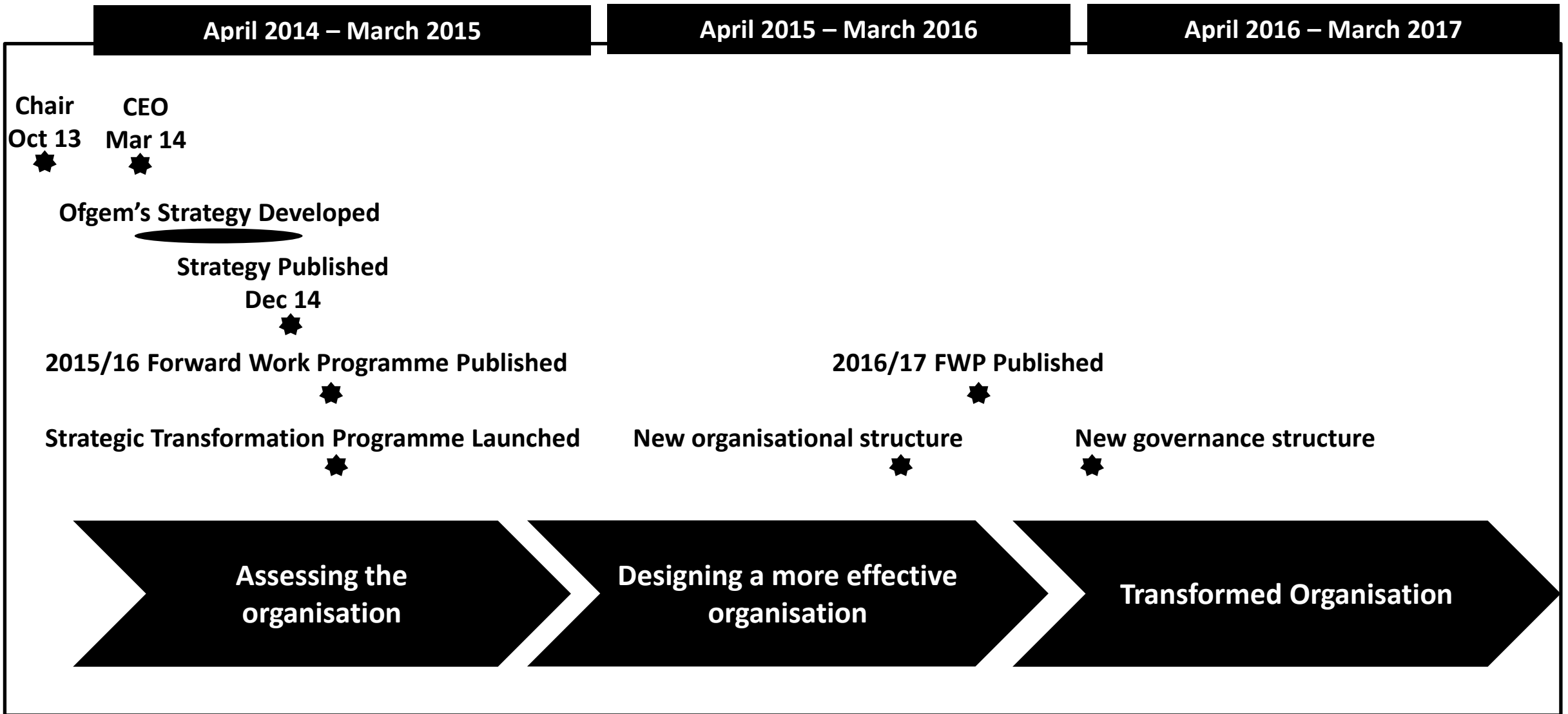
## Senior Leadership Team

Efficiency

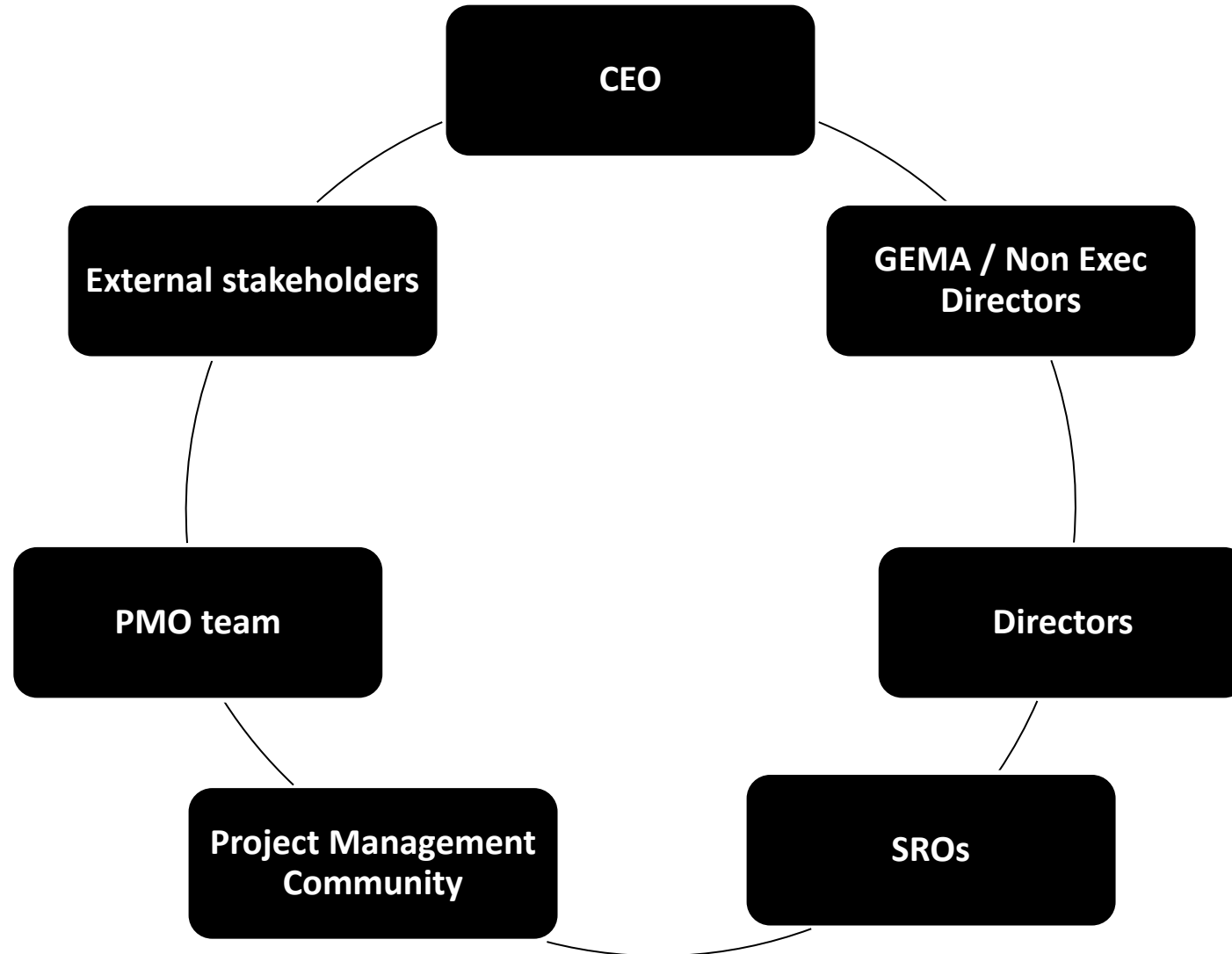
Commitments

Control

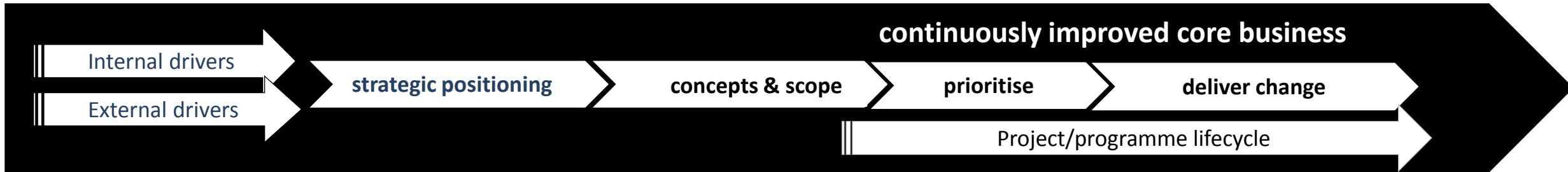
# Organisational context



# Stakeholders



# Business Insight & Change



## Our functions

### Operational Performance

Establishing a performance management culture, promoting continuous improvement and operational efficiency

Working with the business to use management information as a driver for operational performance improvement

### Portfolio Office

Providing a clear line of sight between strategic intent and delivery of business and change initiatives, enabling effective prioritisation in the interests of the organisation as a whole

Producing timely, high quality and evidence based reporting to senior management

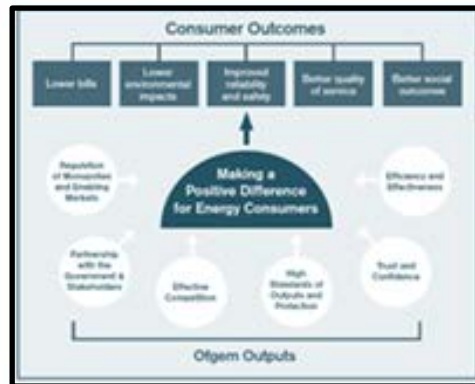
### Project Management Practice

Provision of expert resources, ensuring the highest standards of project and programme disciplines and maturity across the organisation

Working with the business to ensure that project and programme delivery meets the tests of internal and external scrutiny



# April 2016



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Forward Work Programme  
2016/17

Programme/Project	Start date	Delivery confidence based on rating 1 month ahead	On-time delivery	Resource	Cost	Quality	Technical effectiveness	Value for money & efficiency	Stakeholder engagement	Key deliverables
Existing competition reform	April 2017	High	High	High	High	High	High	High	High	Delivering delivery gate 1
Future energy regulation Phase 1	June 2016	High	High	High	High	High	High	High	High	Delivering regulatory framework phase 1 activities
Market investigation reference	June 2016	High	High	High	High	High	High	High	High	Continue to plan activities to finalise delivery performance of 2016 activities
Switching programme	2015 and into 2016	High	High	High	High	High	High	High	High	Additional programme to support 2016/17 switch. Ongoing development of activities
Energy market reform programme	Dec 2016	High	High	High	High	High	High	High	High	Preparing the cost and investment costs. Strategic market reform programme
Flexibility	October 2016	High	High	High	High	High	High	High	High	Technical support to market through enabling cost reduction for users
Other working programmes		High	High	High	High	High	High	High	High	



# Sharing our experience - discussion and Q&A

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